



Alaska Collection Seward Windsong Lodge - Busser

HOST INFORMATION

Company Description:

Have you dreamed of exploring the great Alaskan wilderness, or working and playing in a quintessential Alaskan community at the doorstep of adventure? The Seward Windsong Lodge, an experience by Pursuit, can offer you the ultimate in seasonal employment. We are looking for adventurous, hardworking, conscientious people. The Seward Windsong Lodge is a seasonal property tucked away just outside the community of Seward, surrounded by temperate rainforest and the Resurrection River.

The Alaskan community of Seward is a quiet town nestled between the sea and the mountains, offering numerous opportunities for adventure: glacier viewing, hiking, kayaking, berry picking, whale watching, and so much more. Please be prepared for an Alaskan experience, with limited outside services. This location has some cell service, while internet service may be limited to certain areas of property. Many of our seasonal employees get hooked on the adventure the wilderness offers and come back to work year after year, advancing in pay and status each time they do.

Host Website: <https://www.pursuitcollection.com/careers/alaska/work-in-seward/>

Site of Activity: Alaska Collection Seward Windsong Lodge

Parent Account Name: Pursuit

Host Address: 31772 Herman Leirer Road Seward , Alaska , 99664

Nearest Major City: Anchorage , Alaska , Over 50 miles away

PLACEMENT INFORMATION

Job Description:

*Assist with meal service in a professional, healthy, and pleasant manner.
Deliver excellent customer service, meeting the guest's' needs while following the guidelines of the establishment.
Maintain an enjoyable environment for guests.
Keep dining room and service area clean.*

Essential Job Functions /

- Arrive to work on time, ready to work, dressed in clean uniform, with a neat and clean appearance.*
- Sign in and out of time clock.*
- Set/re-set tables for service.*
- Clear dishes, glasses, silverware, napkins and other service items from tables.*
- Greet guests and serve water.*
- Work with all staff in providing excellent customer service.*
- Develop and maintain positive working relationships with others, support team to reach common goals*

- Perform side work duties
- Abide by state food service regulations
- Clean dining room and service area, including wiping down tables, windows and other surfaces, vacuuming, sweeping, mopping, dusting, etc.
- Adhere to all company policies & procedures, and safety training
- Other duties as assigned

Skills + Abilities

- Positive customer service attitude
- Ability to take direction from managers and supervisors
- Ability to work independently and as part of a team
- Self-motivated
- Ability communicate effectively with co-workers and guests
- Ability to handle multiple tasks
- Ability to work efficiently under pressure
- Impeccable personal hygiene

Typical Schedule:

Varies

Drug Test required: No

COMPENSATION

Hourly Wage: \$13

Eligible for Tips: Yes

Busser will receive some tips

Estimated weekly wages including tips: \$600

Bonus: No

** All figures above are pre-tax*

Estimated average number of hours per week: 35

Estimated minimum number of hours per week: 40

Estimated maximum number of hours per week: 40

Potential fluctuation in hours per week:

June-August are the busiest months

Average number of hours per week reached by last year's seasonal employees: 40

Overtime Policy:

Yes, paid after 40 hours

Job-Specific Benefits:

30% off at our restaurant and staff meal specials.

JOB REQUIREMENTS

English Level required:



Advanced

Required to be 21+: No

Previous Experience required: No

Qualifications & Conditions

Lifting

Lifting requirement: 50lbs/22kgs

Description:

Physical Abilities: • Ability to lift up to 35 pounds on a regular basis • Work approximately 30 to 40 hours per week • Bending, lifting, and standing long hours required

Standing for entire shift

Need to wear uniform: No

Dress Code: Yes

Description:

The Windsong Lodge is a premium facility. We require that all staff be appropriately dressed. Please contact your manager for further information.

CULTURAL OPPORTUNITIES

Types of Cultural Opportunities:

Company Parties, Holiday Events, Potlucks or Dinners, Movie or Game Nights, Trips to Nearby/Major Attractions

Additional Details about Cultural Offerings:

Summer Solstice Party

4th of July BBQ

National Park Christmas

Hiking opportunities

Local Cultural Offering:

Community events & festivals in Seward

Kenai Fjords sightseeing boat tours

Kayaking

Helicopter tours

Farmers Market

HOUSING AND TRANSPORTATION

Housing Provided: Yes. Employer Guarantees employer - owned or employer - arranged housing to all hired participants. May find own (can choose alternative).

Employer-owned or employer-arranged housing description:

Windsong Lodge offers two types of employee housing: *Dorm-Style Dry Cabin/Container-Style Housing:* Employees share housing with a roommate and communal spaces with other team members. Housing includes shared mini-fridge, clothing storage, and space heater. Shared facilities include cooking areas, leisure/TV rooms, and gender-specific shower/restroom facilities. *Apartment-Style Housing:* This option includes four bedrooms, a kitchen, bathroom, and television. Employees may share a bedroom with a roommate and the common areas with 4-8 other staff members. Both housing options come with provided bedding and towels. Housing is provided, but placements first come, first served, with no guarantees of being housed with people from the same country or department.

Lease Agreement: Yes

Onsite Amenities:

WiFi: Yes

Description:

Wifi available.

Phone Service: Yes

Description:

Landline & Cellular, Wifi available. AT&T has been the most reliable cellular provider in the area.

Kitchen facilities: Yes

Description:

All kitchens are equipped with refrigerators, stoves, microwaves, and cooking equipment and utensils.

Laundry facilities: Yes

Description:

Complimentary onsite laundry available.

Occupancy Requirements for Provided Housing:

Minimum Occupancy Per Room: 2

Maximum Occupancy Per Room: 4

Suggested Occupancy Per Room: 2 - 4

Rooming Arrangement Description:

Dorm-Style Housing: We provide dorm style housing with communal cooking, leisure/television, and gender separate shower/restroom facilities for employees. Those who share a bedroom with 1-5 others will share the communal areas with 32 other employees. *Apartment-Style Housing:* We provide apartment style housing that includes 2 bedrooms, a kitchen, bathroom, and television. Those who share a bedroom with 1-3 others will share the communal areas with 5-7 other employees. Bedding & towels provided.

Provided Housing Cost:

Required to Pay for Provided Housing: Yes

Cost per Week: \$70

Housing Cost Deducted from Paychecks: Yes

Utilities Costs: No

Housing Deposit: Yes

Cost: \$100

Description:

\$100 refundable deposit as long as the housing unit is left in good standing (clean, no damages beyond normal wear/tear). It will be taken out in 4 increments of \$25 over the first 4 paychecks.

Housing Deposit Refundable: Yes

Conditions for Deposit Refund:

\$100 refundable deposit as long as the housing unit is left in good standing (clean, no damages beyond normal wear/tear). It will be taken out in 4 increments of \$25 over the first 4 paychecks.

Details About Deposit Refund:

Housing deposit will be refunded 2 weeks (1 pay cycle) after your final paycheck.

Transportation to Worksite:

Walking Commute Time

Estimated commute time: Under 15 minutes

Description: 2 minutes from employee housing

Biking

Estimated commute time: Under 15 minutes

Bicycles are provided free of charge: Yes

Bicycles are not provided: No

Bicycles are available to rent: No

Estimated cost: \$

Description: Bicycles are available on a first come, first served basis. Town is a 20-30 minute ride by bicycle.

ARRIVAL INFORMATION

Arrival Instructions:

We recommend flying in to Ted Stevens International Airport in Anchorage, Alaska. Once you receive your visa, please email your agency to notify them. You are REQUIRED to communicate travel plans with your employer at least 2 weeks prior to arrival. You MUST provide your employer with the following information:

- *Flight Information*
- *Anchorage Accommodations (booked independently & at your own expense)*
- *Transportation Plan to Anchorage Office for scheduled Arrival Date (booked independently & at your own expense)*

You will need a FULL DAY in Anchorage for On-Boarding before traveling to Seward. Please note that the Social Security Administration and most banks are closed on Saturdays and Sundays. Please come prepared for travel expenses, as team members are responsible for booking and paying for their accommodations and transportation in Anchorage. While packing, bring the appropriate clothes for your uniform. Space is limited in employee housing rooms, so be conscious of what you pack. Transportation options may limit your luggage to only 2 standard suitcases + 1 small carry-on item per person. You may be responsible for handling your own luggage between destinations.

EXAMPLE ARRIVAL SCHEDULE:

- *Day 0 / Pre-Arrival (in Anchorage): We encourage you to arrive in Anchorage a day prior to your scheduled Arrival Date, to allow you time to rest from traveling or explore the city prior to traveling to your workplace. Anchorage accommodations and transportation should be booked independently and at your own expense.*
- *Day 1 / Arrival Day (in Anchorage): In the morning, report to work at Pursuit's Anchorage Office, where you will complete required On-Boarding tasks. While in Anchorage, apply for a Social Security Number and set up a bank account. Finish the day with employer-provided transportation from Anchorage to Seward. Upon arrival to your destination, the Alaska team will explain the Housing Check-In process for you.*
- *Day 2 / Housing Check-In (in Seward): Settle into housing. The Alaska team will explain the upcoming Orientation and your work schedule.*
- *Day 3 through Day 7 / Orientation & Training: Within your first week on property, you can expect to participate in team member Orientation, start training with your manager, and begin your work schedule.*

Suggested Arrival Airport:

Ted Stevens Anchorage International Airport, ANC, Over 50 miles

Estimated cost of transportation to worksite from suggested airports: \$50 to \$75

If arriving after regular hours:

Suggested After-Hours Accommodation:

*Aspen Hotel Anchorage
100 E Tudor Rd
Anchorage, Alaska 99503
<https://www.aspenhotelsak.com/>
1-907-770-3400
\$50 to \$75*

*The Lakefront Anchorage
4800 Spenard Rd
Anchorage, Alaska 99517
907-243-2300
\$50 to \$75*

*Base Camp Hostel
1037 W 26th Ave
Anchorage, Alaska 99503
907-274-1252
\$25 to \$50*

Pre-Arrival Onboarding: Yes

Employees must complete a series of onboarding steps prior to arrival, if possible.

These will include:

- iCims onboarding
- ADP payroll onboarding
- "What to expect" training outline specific to Seward Windsong Lodge

More information to come from our Alaska team!

Social Security Number:

Require participants to apply for SSN before arrival at worksite: Yes

Details about how to apply for Social Security Number:

Visit the Social Security office at 222 W 8th Ave #66, in Anchorage before traveling onward to Seward.

Nearest SSA Office: Anchorage , Alaska , Over 50 miles

Other:

Wage Payment Schedule:

Biweekly (every 2 weeks) via direct deposit.

Meal Plan: Not available

Provide Certificates/Performance Evaluations: Yes

Hire in Groups: Yes

Maximum Group Size:

Grooming Requirements:

In our guest-focused hospitality business, you may be asked to "adapt your look" on the job to fit the needs of your work location. Hair has to be neat and clean. Any extreme hair colors or styles may not be appropriate or allowed. Facial hair needs to be clean and trimmed. Visible tattoos, jewelry, piercings and even clothing choices have to be appropriate for the location and the job. Any personal appearance choices that might be viewed as too extreme or offensive may not be allowed.

Second Job Availability: Yes, likely

Applicable Company Policies:

PHONES

Phones are prohibited for use while you are on the time-clock unless you are doing verified, company business. Please wait until your break or when you are off the clock to check and/or send messages, mail, or post.

ATTENDANCE

Team Members are expected to be on time for their scheduled work shifts and not late.

HARASSMENT/DISCRIMINATION

Any form of harassment be it; Racial, color, religious, age, sexual harassment, sexual orientation, or national origin are strictly forbidden and the result of any taking place can lead to immediate termination or disciplinary action. Our professional atmosphere is maintained by the image we present to guests, customers, visitors, vendors and co-workers. Our dress code is designed to promote our brand image, ensure proper safety, and ensure that our personal attire does not offend or distract others. Clothing that is not consistent with our brand or image and therefore not allowed would include, but not limited to: tee-shirts, ripped denim, spandex, yoga pants, sleeveless shirts or dresses, mini-skirts, revealing attire, distressed attire, offensive slogans or language, flip flops or sportswear. At all times, employees are asked to err on the side of modesty and respect for co-workers and our guests. Locations with extreme temperatures or conditions may also have accommodations that allow for the environment, which will be clarified by the local manager. Upon end of season or termination of employment, the uniforms must be returned clean and in good repair, if not otherwise purchased by the employee. In addition, we expect all employees to exhibit proper hygiene. If an employee's hygiene, dress or appearance is unprofessional or is offensive or distracting to others, they will be sent home without pay to remedy the situation or change into appropriate business attire or their required uniform.

COMMUNITY AMENITIES

In Town, Requires Transportation:

Food Market, Post Office, Bank, Restaurants, Fitness Center, Public Library

Unavailable:

Shopping Mall, Internet Cafe