



The Reeds at Shelter Haven - Food Runner

HOST INFORMATION

Company Description:

The Reeds at Shelter Haven is a contemporary luxury boutique hotel located in Stone Harbor, New Jersey. Stone Harbor is a beautiful shore resort town just minutes from Wildwood, NJ, where hundreds of J-1 students live and work, making it a popular Work and Travel destination. Stone Harbor is also nearby to other great New Jersey shore towns.

Stone Harbor holds events and festivals throughout the summer, such as Centennial Reenactment, an arts and crafts show, Food and Wine Festival, Memorial Day Parade and a Concert Series. There are lots of fun things to do in Stone Harbor! Please visit Stone Harbor Chamber of Commerce's website for additional information about this great town.

The New Jersey shore area is close to three major cities and are easily accessible via public transportation. A two hour commute to Philadelphia, Pennsylvania, also known as the City of Brotherly Love, has many U.S. historical landmarks and a variety of museums. Travel to New York City is approximately 2.5 hours and is the home of the Statue of Liberty and Ellis Island. New York is also a great place to catch a Broadway show. Washington DC, the United States' capital, is approximately 3.5 hours away. While visiting Washington DC, you will want to visit the White House and the Washington Monument.

Host Website: <https://www.reedsatshelterhaven.com/>

Site of Activity: The Reeds at Shelter Haven

Parent Account Name: The Reeds at Shelter Haven

Host Address: 9601 Third Avenue Stone Harbor , New Jersey , 08247

Nearest Major City: Philadelphia , Pennsylvania , Over 50 miles away

PLACEMENT INFORMATION

Job Description:

Food Runners are responsible for communicating with guests and supporting both servers and kitchen staff. Deliver food to a guest as quickly as possible. Retrieve any dirty dishes from table at the time of the delivery. Must be able to lift, carry and deliver heavy dishes of food.

Job Duties and Tasks:

- Must be knowledgeable with seat placement*
- Must be knowledgeable with menu items*
- Must be able to read a food print out ticket*
- Carry, lift and deliver food to a guest table. Ask if the guest needs anything. Ensure the guests' needs are met*
- Clear any dirty dish upon delivery of next item*
- Stock condiments and dishware at the beginning of the day and the end of shifts.*
- Clear communication with servers, kitchen staff and guests.*
- Perform all the small tasks necessary to provide a high-quality customer experience*
- Assist front of the house as needed with pre-shift set up and stocking. Assist front of the house with post shift stocking and polishing.*
- In the absence of an Expediter, the Food Runner may be asked to call tickets, assemble some of the food items and ensure that the proper garnishes are put on the food before it goes out.*

Typical Schedule:

Schedule set based on business need. Average of 32 hours for the season.

Drug Test required: No

COMPENSATION

Hourly Wage: \$6.25

Eligible for Tips: Yes

Tips are percentage based and come from your server. They are added to your paycheck on a bi-weekly basis.

Estimated weekly wages including tips: \$330

Bonus: No

* All figures above are pre-tax

Estimated average number of hours per week: 40

Estimated minimum number of hours per week: 32

Estimated maximum number of hours per week: 40

Potential fluctuation in hours per week:

Average number of hours per week reached by last year's seasonal employees: 40

Overtime Policy:

Yes, paid after 40 hours

JOB REQUIREMENTS

English Level required:



Advanced

Required to be 21+: No

Previous Experience required: No

Qualifications & Conditions

Lifting

Lifting requirement: 75lbs/34kgs

Description:

*All workers will perform physical activities that require moving one's whole body, such as lifting, balancing, climbing and stooping, or bending. These activities often also require considerable use of the arms and legs. *Employees will be required to stand for long periods of time. *Employees will be required to lift, push, pull, or carry objects up to 40lbs on a repeated basis. Standing for entire shift

Other qualifications or conditions

Description:

Employees will be required to use mechanical kitchen equipment and sharp cutting tools and knives. *Employees will be exposed to high temperature ovens and fryers. Proper protective gloves will be provided. Employees must be able to work continuously in an indoor, humid or hot environment without air-conditioning. *Employees may be moved to different work

areas as needed. Student's in this role will also need to purchase black cook's pants and non-skid shoes.

Job Training required: Yes

Length of job training:

On the job

Hours per week during training period: 30

Different wage during training period: Yes

Training wage description:

Minimum wage will be paid for training as there are no tips involved in the training process.

Start on specific day of the week: No

Training requirements:

Students will receive an email as to the uniform they will need.

Need to wear uniform: Yes

Uniform Policy:

Employer will advise student on what to purchase prior to arrival.

Cost of uniform: \$0

Uniform laundry: Participant responsibility

Dress Code: Yes

Description:

Strong smelling perfumes, cologne or aftershave must be avoided. Hair must be neat, clean and in a natural color and style. Long hair pulled back. No bright or glittery nail polish, or large jewelry. One earring per ear lobe. No visible body piercing or tattoos. No long hair on men. Only short, trip mustaches, beards or goatees and management has the right to tell staff to shave if found unacceptable.

CULTURAL OPPORTUNITIES

Types of Cultural Opportunities:

Will provide information about Events, Local Resources, Attractions/Sites, Local Community

Additional Details about Cultural Offerings:

Stone Harbor is a beautiful place to visit in the summertime. We have lots of shops, restaurants and local events to visit. Visiting neighboring shore points, Cape May, Sea Isle, Ocean City, and Atlantic City are quick day trips and easily accessible via Uber or Lyft.

Local Cultural Offering:

In Stone Harbor, you can volunteer at the Wetlands Institute and help save ocean birds and animals. Cold Spring Village is near Cape May, where you can see how Americans lived in the 1700's. See stoneharbornj.org for information on upcoming summer events!

HOUSING AND TRANSPORTATION

Housing Provided: No

Community Housing Options:

Available: Yes

Description:

Students working in Stone Harbor generally find affordable housing in North Wildwood/Wildwood/Wildwood Crest areas. The Reeds has nothing to do with rentals and can not quote accurate pricing per week as this is up to the owner of the property. Two inexpensive hotels where you can stay while looking for housing: Royal Canadian (3300 Atlantic Ave, Wildwood, NJ) or Arlington Hotel (25 E. Magnolia (between Ocean and Atlantic, Wildwood, NJ)) To start your housing search, visit the websites and contacts below: Alfonso - 7202 Seaview Avenue, Wildwood Crest (908)334-7137 jcazzuri@gmail.com www.shoppenews.com Facebook www.capemayherald.com 121 E. Maple (contact Cristian Banu at cristibanu2000@yahoo.com) Lisa's Place: summerrentals@aol.com Callie Glass: glasscalli@yahoo.com Lisa Antelman The Boutique Crest, LLC. 973-907-0025 Cell/Direct lisaantelman@msn.com

Minimum Average Cost Per Week: \$150

Maximum Average Cost Per Week: \$250

Transportation for Community Housing Description:

Local bus service through New Jersey Transit from Wildwood to Stone Harbor.

Uber for groups coming from your area.

Some students buy inexpensive bicycles and ride the bike to Stone Harbor.

ARRIVAL INFORMATION

Arrival Instructions:

DIRECTIONS TO WILDWOOD, NEW JERSEY

Directions from New York JFK International Airport to Wildwood, New Jersey go to <https://www.rome2rio.com/map/New-York-JFK-Airport-JFK/Wildwood>.

Directions from Philadelphia International Airport to Wildwood, New Jersey go to <https://www.rome2rio.com/map/Philadelphia-Airport-PHL/Wildwood>.

Directions from Atlantic City International Airport to Wildwood, New Jersey go to <https://www.rome2rio.com/map/Atlantic-City-International-Airport-Egg-Harbor-Township-NJ-USA/Wildwood>.

WHEN TO ARRIVE

You may want to arrive one or two days prior to your start date to get settled in your housing, open a U.S. bank account with US Bank or PNC Bank, and apply for your Social Security number. You are expected to attend employee orientation during your first week of work.

Suggested Arrival Airport:

JFK International Airport, JFK, Over 50 miles

Philadelphia International Airport, ACY, Over 50 miles

Atlantic City International Airport, ACY, Less than 50 miles

Estimated cost of transportation to worksite from suggested airports: \$50 to \$75

If arriving after regular hours:

Suggested After-Hours Accommodation:

*AAE Hostel JFK
139-09 89th Ave
Jamaica , New York 11435*

TRAINING AND ONBOARDING

Pre-Arrival Onboarding: No

Social Security Number:

Require participants to apply for SSN before arrival at worksite: No

Details about how to apply for Social Security Number:

Prior to arrival you will want to complete the Social Security application by going to <https://www.ssa.gov/forms/ss-5.pdf>. If you have a Social Security number and misplaced your card, you will want to visit <https://www.ssa.gov/myaccount/replacement-card.html> to request a replacement card.

Nearest SSA Office: Rio Grande , New Jersey , Less than 10 miles

Other:

Wage Payment Schedule:

Students will be paid every two weeks by check.

Meal Plan: Not available

Provide Certificates/Performance Evaluations: No

Hire in Groups: Yes

Maximum Group Size:

Grooming Requirements:

The Reeds maintains a high level of service provided to guests, therefore there is a high standard for personal appearance and grooming standards. Students are expected to bathe daily, clean teeth, wear deodorant, uniform must be washed, pressed and clean at all times. All visible tattoos and piercings must be hidden. No unusual hair color. Fingernails should not be too long and no bold color polish.

Second Job Availability: Yes, likely

Applicable Company Policies:

All students are required to attend employee orientation. During orientation Human Resources will review company policies.

During your onboarding you will receive a copy of The Reeds employee handbook. All Reeds policies are applicable to all employees employed at any Bridge Hospitality managed properties.

The Reeds reserves the right to adjust work schedules at anytime to meet business needs.

All students are required to work at least two weeks before working any second jobs remembering that this is their primary job and 2nd jobs must be scheduled around their Reeds schedule.

Outside Employment Policy

The Reeds takes priority over any second job.

In accepting a position with The Reeds, we expect that you maintain a certain loyalty - loyalty to The Reeds and to your fellow employees. If you must take outside employment in a business unrelated to our work, such work must not interfere with the demands and performance of your current position at The Reeds. Please discuss any outside employment opportunities with your supervisor or the Human Resources Department to ensure that the opportunity does not present a conflict of interest.

COMMUNITY AMENITIES

Walking Distance from Worksite:

Food Market, Post Office, Bank, Restaurants, Internet Cafe, Public Library

Walking Distance from Housing:

Food Market, Post Office, Bank, Restaurants, Fitness Center, Internet Cafe

In Town, Requires Transportation:

Shopping Mall