



Aramark Destinations Mesa Verde - Cashier/ Stock/ Barista

HOST INFORMATION

Company Description:

Mesa Verde National Park, located in southwestern Colorado, is best known for cliff dwellings, which are structures built within caves and under outcropping in cliffs, built by the Ancestral Pueblo people who lived here for over 700 years. These sites are some of the most notable and best preserved in the United States. Encounter first-hand Mesa Verde's unspoiled beauty. Hike amid native oaks and wild flowers in spectacular wooded canyons populated with deer, elk and wild turkeys. This beautiful setting is everything you'll need for an exciting and memorable season.

Employee Perks:

- **Discounts available on food & beverage, retail, etc.**
- **Employee activities such as river rafting, horseback riding, steam engine railroad rides, Native American cultural sites, bowling, picnics, parties and movie nights.**
- **These jobs are ideal for students who love the outdoors- you'll be working in beautiful Colorado!**

ARAMARK is a leader in professional services, providing award-winning food services, facilities management, and uniform and career apparel to health care institutions, universities and school districts, stadiums and arenas, and businesses around the world. ARAMARK has approximately 255,000 employees serving clients in 22 countries. To learn more about ARAMARK, visit www.aramarkhospitalitymanagement.com.

Host Website: <https://hmcareers.aramark.com/parks/mesa-verde-national-park/>

Site of Activity: Aramark Destinations Mesa Verde

Parent Account Name: Aramark Destinations

Host Address: 34879 Highway 160 , PO Box 277 , Mancos , Colorado , 81328

Nearest Major City: Cortez or Durango , Colorado , Less than 50 miles away

PLACEMENT INFORMATION

Job Description:

- Responsible for providing all aspects of exceptional guest service via WEST.
- Use and be proficient with Retail Pro
- Cash handling proficiency
- Able to take and pass training that Aramark provides
- Make a variety of Espresso drinks in a consistent manner
- Talk with clients about Coffee and Espresso and be able to explain differences
- Using good technique in Milk foaming and in pulling espresso shots.
- Having good sanitation understanding to prevent cross-contamination of allergens

- Able to clean equipment daily
 - Prepping, stocking and preparing for next day business so that next shift is set up.
 - Maintain awareness of all promotion items and responsible for suggesting designated items during interaction with all guests.
- **All associates will be asked to clean bathrooms, common areas, windows, tables & table legs, counter tops, doors and walls.*

Typical Schedule:

Schedule depend on business levels, park attendance, guest levels. Overtime is not guaranteed and may be restricted at times. Associates will work an average of 32 hours per week minimum

Seasonal changes to job duties or available hours: Yes

when needed associates may be asked to cover jobs potentially in other locations.

Drug Test required: No

COMPENSATION

Hourly Wage: \$15

Eligible for Tips: No

Estimated weekly wages including tips: \$525

Bonus: Yes

The end of season bonus will vary, please speak with your manager upon arrival.

** All figures above are pre-tax*

Estimated average number of hours per week: 35

Estimated minimum number of hours per week: 32

Estimated maximum number of hours per week: 40

Potential fluctuation in hours per week:

Depending on the weather, business levels and holidays there could be a fluctuation of hours. The only time overtime is allowed is if approved by the department manager.

Average number of hours per week reached by last year's seasonal employees: 32

Overtime Policy:

Yes, paid after 40 hours

Job-Specific Benefits:

Meal discount and discount on retail items with a bigger discount coupon at the end of the season

JOB REQUIREMENTS

English Level required:



Advanced

Required to be 21+: No

Previous Experience required: No

Qualifications & Conditions

Lifting

Lifting requirement: 50lbs/22kgs

Description:

Associates will be lifting boxes and items of stock while preparing for other shifts. All associates will be asked to clean bathrooms, common areas, windows, tables & table legs, counter tops, doors and walls- this may require lifting furniture.

Standing for entire shift

Handling cleaning chemicals

Job Training required: Yes

Length of job training:

1 to 2 days

Hours per week during training period: 30

Different wage during training period: No

Start on specific day of the week: No

Training requirements:

Serv Safe, TIPS training, cash handling, point of sale system, espresso machine

Need to wear uniform: Yes

Uniform Policy:

Associate will be issued 2 shirts and possibly a hat that must be returned at termination. They will be required to bring and wear either black or tan slacks, or black or tan knee length shorts. Slip resistant shoes can be purchased with a 36.00 stipend upon arrival

Cost of uniform: \$70

Uniform laundry: Participant responsibility

Dress Code: Yes

Description:

Well groomed hair, finger nails no longer than a quarter of an inch in length, moderate jewelry. Tattoos must be conservative in style or able to be covered.

CULTURAL OPPORTUNITIES

Types of Cultural Opportunities:

Holiday Events, Potlucks or Dinners, Movie or Game Nights, Trips to Nearby/Major Attractions, Will provide information about Events, Local Resources, Attractions/Sites, Local Community, Company Parties, Shopping Trips

Additional Details about Cultural Offerings:

Employer will arrange transportation for employee events to river rafting, horseback riding, steam engine railroad rides, Native American cultural sites, bowling, picnics, parties and movie nights.

Local Cultural Offering:

Employer also provides FREE transportation into Cortez for shopping and events.

HOUSING AND TRANSPORTATION

Housing Provided: *Yes. Employer Guarantees employer - owned or employer - arranged housing to all hired participants. May find own (can choose alternative).*

Employer-owned or employer-arranged housing description:

Housing is provided at first come first serve. The rent is about \$70.00 per week and includes water, sewer, trash, and electricity. Most houses are a bed, locked closets, and electricity only. Some houses have a refrigerator. There is communal showers, bathrooms and laundry within walking distance from housing. Smoking is prohibited inside Employee Housing. Smoking is only allowed in designated areas. At no point in time are Tenants allowed to smoke in guest areas on property or where they may be visible to guests. Designated areas are at least 25 feet from any building entrances, air intake ducts, windows, and/or bay doors. All cigarette butts must be disposed of in the appropriate trash receptacles and not tossed on the ground. It is illegal for any tobacco product (including cigarettes, cigars and e-cigarettes) to be sold to anyone under 21. In accordance with this legislation, Tenants who are 21 years of age may smoke in designated areas. Tenants who are under 21 may neither possess nor use tobacco in the Housing area or on Aramark managed properties. It is illegal for those of legal age to purchase or provide tobacco products for those under the age of 21. Distribution, sale or providing tobacco to minors is expressly prohibited. Failure to follow these guidelines will result in disciplinary actions and possible loss of housing privileges.

Lease Agreement: *Yes*

Onsite Amenities:

WiFi: Yes

Description:

WiFi and internet are slow and spotty dependant on weather and usage.

Phone Service: Yes

Description:

Cell service is spotty dependent upon where you are standing on the property due to mountains. Landline is provided for toll-free numbers.

Kitchen facilities: Yes

Description:

The associate may use kitchen 24/7 but MUST CLEAN UP AFTER THEMSELVES.

Laundry facilities: Yes

Description:

The associate may use free laundry 24/7 but MUST CLEAN UP AFTER THEMSELVES.

Occupancy Requirements for Provided Housing:

Minimum Occupancy Per Room: 1

Maximum Occupancy Per Room: 4

Suggested Occupancy Per Room: 1 - 4

Rooming Arrangement Description:

Single and couple, housing provided at a cost and as available. Newer housing has 1-4 people in a room. Girls dorm has single or double rooms. Roommate requests are allowed, but will be first-come, first serve, and there are no guarantees.

Provided Housing Cost:

Required to Pay for Provided Housing: Yes

Cost per Week: \$70

Housing Cost Deducted from Paychecks: Yes

Utilities Costs: No

Housing Deposit: Yes

Cost: \$100

Description:

Deducted from first and second paycheck (\$50 and \$50)

Housing Deposit Refundable: Yes

Conditions for Deposit Refund:

Housing must be left in clean unbroken condition. Dusted, mopped, refrigerators (if supplied) cleaned out and free of debris.

Details About Deposit Refund:

Refund should be made in final pay deposit but may be made separately shortly thereafter.

Transportation to Worksite:

Walking Commute Time

Estimated commute time: Under 15 minutes

Description: from Girls dorm only

Biking

Estimated commute time: Under 15 minutes

Bicycles are provided free of charge: No

Bicycles are not provided: Yes

Bicycles are available to rent: No

Estimated cost: \$

Description: from Girls dorm only

Employer-Provided Transportation
Estimated commute time: 30 to 45 minutes

Employer-Provided Transportation is free of charge

Description: Transportation provided to and from work provided to everyone 7 days a week

ARRIVAL INFORMATION

Arrival Instructions:

****Students must arrive on the Monday or Tuesday immediately prior to their Thursday start date.****

There are two options for your travel to Mesa Verde:

1) Employer suggests flying into **Durango La Plata Airport (DRO)** which offers more flight options and is typically more affordable for students. This is the preferred airport.

2) Associates may fly into **Cortez Municipal Airport (CTZ)**. The airport is closer but has fewer flights, they can be more expensive and are often canceled at last minute.

Students MUST email their arrival information to Deanna Foley (foley-christine@aramark.com) at least 2 WEEKS prior to arrival to the United States. Details about a scheduled pickup will be communicated to the student prior to their departure.

****Students must arrive on the Monday or Tuesday immediately prior to their Thursday start date.****

As the Durango La Plata airport is about a 1-hour drive from property, we will combine arrivals for one shuttle per day. This may result in a slight wait once you arrive at the airport. Upon pickup, students will be taken to the grocery store for food, bedding, and toiletries. Students arriving on a day other than a Monday or Tuesday will need to obtain hotel accommodations at their own expense until they can take the shuttle on a Monday or Tuesday.

Suggested Arrival Airport:

Durango La Plata Airport, DRO, Over 50 miles

Cortez Municipal Airport, CTZ, Less than 25 miles

Estimated cost of transportation to worksite from suggested airports: \$150 to \$200

If arriving after regular hours:

Suggested After-Hours Accommodation:

Wapiti Lodge
21625 Hwy 160
Durango, Colorado 81301
www.wapitidurango.com
970-247-3961
\$75 to \$100

TRAINING AND ONBOARDING

Pre-Arrival Onboarding: Yes

Once the participants have been offered placement and visa approval, they will need to apply for the position with Aramark. Instructions will be emailed to participants, as will information on arrival and housing.

Social Security Number:

Require participants to apply for SSN before arrival at worksite: No

Details about how to apply for Social Security Number:

Transportation will be provided by the employer. The employee **MUST** make time for this trip.

Nearest SSA Office: Durango, Colorado, Over 50 miles

Other:

Wage Payment Schedule:

Participants will be paid every week on Thursday. The first paycheck may be paper and may take a few weeks to process dependant upon the start date of the student and if the student has completed the proper paperwork. Direct deposit is required.

Meal Plan: Optional

Estimated Cost Per Day: \$24

Meal Plan Description:

Employees can eat at Far View Terrace/Spruce Tree Terrace at a discounted rate of \$7.50/meal (breakfast & lunch). For dinner, we offer an employee meal at a cost of \$7.50 served from the main lodge.

Provide Certificates/Performance Evaluations: Yes

Hire in Groups: Yes

Maximum Group Size:

Grooming Requirements:

Must be well-groomed and maintain a high level of professionalism. During business hours, employees are expected to present a clean and neat appearance and to dress according to the requirements of their positions. No extreme hairstyles or colors, only one piercing allowed in each ear and you may be asked to cover tattoos. Black trousers/pants required. Black shoes must be worn when working but employees will be provided opportunity to purchase discounted work shoes.

Second Job Availability: No, unlikely

Applicable Company Policies:

ARAMARK Mesa Verde has an elevation of 2200-2400 meters. Some employees experience headaches and nausea for several days upon the arrival. Bring aspirin or other items needed for altitude illness. Drink plenty of water upon arrival. Bring layers of clothing as the nights are cold (freezing temperature) and the days are hot (32 degrees C).

There is no food available (for purchase) in the employee housing area. Shuttles to town are available from the airport or on Tuesday, Friday, and Sunday for groceries and other items. Bring enough dry food (energy bars, cereal, dried soup mix) upon arriving for several days or until a town shuttle is available.

- We do not offer a daily meal plan and do not have an employee dining room. Employees can eat at Far View Terrace or Spruce Tree Terrace at a discounted rate of \$7.50 per meal. These locations offer breakfast and/or lunch. For dinner, we offer an employee meal at a cost of \$7.50 served from the main lodge building between 4P-5P. Employee shuttles run three times a week to the nearby town of Cortez for grocery runs. We offer a communal kitchen and means of storing food in the employee rec center open from 7A-10P.

Employees may not use the phone while at work and on duty. Internet is very bad at this location due to the remote location. WiFi is slow and spotty.

Associates should prepare to be early to shuttles and on time to work for each scheduled shift. Calling out for illness requires a minimum of two hours prior to shift.

The employee may receive mail at:

*Aramark Mesa Verde,
34879 US Highway 160,
Mancos, CO, 81328.*

Suitcases, trunks and other items may be shipped in advance of arrival by emailing Human Resources at roy-carole@aramark.com

COMMUNITY AMENITIES

In Town, Requires Transportation:

Food Market, Shopping Mall, Post Office, Bank, Restaurants, Fitness Center, Internet Cafe, Public Library, Movies