



La Mer Beachfront Resort - Food Runner/Bus Person

HOST INFORMATION

Company Description:

La Mer Beachfront Resort offers the perfect beachfront retreat, featuring a restaurant on site, pool and beach service. Cape May is the nations oldest seaside resort with historical landmarks and whimsical Victorian architecture. Many beach and boating activities, and great shopping and dining. Students will be working across the street from one of the top ten beaches in the world.

Cape May is a popular work and travel destination. We are within 1.5 hours away from Philadelphia and about 3 hours away from New York City. There are lots of fun activities for students to do in the summer including local community events and an amazing downtown with lots of fun shopping and restaurants.

Host Website: <https://www.capemaylamer.com>

Site of Activity: La Mer Beachfront Resort

Parent Account Name: La Mer Beachfront Resort

Host Address: 1317 Beach Avenue Cape May , New Jersey , 08204

Nearest Major City: Philadelphia , Pennsylvania , Less than 50 miles away

PLACEMENT INFORMATION

Job Description:

The Food Runners duties include, but are not limited to: delivering food to guest tables by picking up the order from the kitchen, paying special attention to the table numbers and seat orders, and promptly bringing it to the guest table. The Food Runner must be able to answer guests questions about the food when it is being delivered to the table and be able to relay drink or special food requests from the guest to the server. Food Runners may also be asked to assist with stocking items in the kitchen and storerooms and maintaining the cleanliness of the restaurant

The Bus Person's duties include, but are not limited to: clearing dishes and utensils from tables so new customers can be seated; spray and wipe down tables using proper cleaner and rags; sweep floors; and maintain server station area ensuring items are stocked. Employee must demonstrate a high level of customer service and respond to guest needs accordingly. Must keep supervisors and managers informed of situations relating to the restaurant operations, guest complaints or concerns, accidents, emergency situations, damages and potential safety hazards.

Typical Schedule:

Food Runners/Bus Persons will be asked to work varying shifts. Employee must be flexible about their schedule. This job will be your main priority. Any second jobs must be scheduled around this job.

Drug Test required: No

COMPENSATION

Hourly Wage: \$8

Eligible for Tips: Yes

Bus person is \$8/hour + tipped 3% of food and beverage sales. Food runner is \$10/hour + tipped 3% of food sales.

Estimated weekly wages including tips: \$500

Bonus: Yes

To be eligible for the bonus, you must be on time for all scheduled shifts, have no attendance or performance issues throughout the summer and work all hours offered up until the contract end date.

** All figures above are pre-tax*

Estimated average number of hours per week: 40

Estimated minimum number of hours per week: 30

Estimated maximum number of hours per week: 40

Potential fluctuation in hours per week:

Changes in hotel occupancy can dictate business demand in the restaurant.

Average number of hours per week reached by last year's seasonal employees: 40

Overtime Policy:

Yes, paid after 40 hours

Job-Specific Benefits:

employee meal discounts

JOB REQUIREMENTS

English Level required:



Upper-Intermediate

Required to be 21+: No

Previous Experience required: No

Qualifications & Conditions

Lifting

Lifting requirement: 50lbs/22kgs

Description:

This is a hard job and student must be strong enough to carry up to 50 pounds (22kg) of dishes.

Standing for entire shift

Working outdoors

Working under direct sunlight

Other qualifications or conditions

Description:

Student must show attention to detail and excellent customer service skills. Must be able to work individually or as part of a team. Must be able to work in a fast-paced environment. Students must have the ability to read, write and understand instructions given in the English language. Must have the ability to understand and respond to verbal instructions given in the English Language. Students must be friendly and have a positive attitude.

Job Training required: Yes

Length of job training:

1 week

Hours per week during training period: 32

Different wage during training period: Yes

Training wage description:

State minimum wage

Start on specific day of the week: No

Training requirements:

Need to wear uniform: Yes

Uniform Policy:

Food Runners and Bus Persons will need to wear a uniform. Student is responsible to provide their own black non-slip sneakers, khaki pants for day-time shifts (a uniform shirt will be provided) and black collared, button up dress shirt and black dress pants for night-time shifts.

Cost of uniform: \$0

Uniform laundry: Participant responsibility

Dress Code: Yes

Description:

Must have good personal hygiene, wear deodorant and maintain cleanliness. Uniforms must be neat, clean and wrinkle-free.

CULTURAL OPPORTUNITIES

Types of Cultural Opportunities:

Company Parties, Will provide information about Events, Local Resources, Attractions/Sites, Local Community

Additional Details about Cultural Offerings:

Our team has a staff picnic each year where students can have fun and interact with their co-workers. Students can take the bus to Philadelphia, Atlantic City and New York on their days off.

Local Cultural Offering:

Cape May is a great place to be in the summer time! There are festivals and community events that take place throughout the summer. Cape May hosts a large Fourth of July Firework event that cannot be missed!

HOUSING AND TRANSPORTATION

Housing Provided: No

Community Housing Options:

Available: Yes

Description:

There are some privately owned homes that owners rent out to J1 students. They are usually rented through the word of mouth or real estate agencies. Upon being hired, La Mer will provide students with a list of local rental agencies and their contact information.

Minimum Average Cost Per Week: \$150

Maximum Average Cost Per Week: \$185

Transportation for Community Housing Description:

Biking within Cape May City consists of riding in designated bike lanes or the shoulder of the road where bike lanes are not designated. Cape May is very biking and pedestrian friendly. La Mer has a limited supply of bikes that students can rent for \$150 (\$100 refunded when the Transitbike is returned at the end of the Summer).

NJ Transit operates the local public transit bus which can be taken from the Wildewood bus terminal to the Cape May bus terminal. The approximate ride-time is 45 minutes Lyft to 1 hour. Monthly ticket passes can be purchased from the NJ Transit app.

Another option is Ride share (Uber/Lyft or taxi).

ARRIVAL INFORMATION

Arrival Instructions:

The three main airports that students arrive to are: JFK, Newark Liberty and Philadelphia International. Prior to arriving in the United States, students will receive detailed information regarding travel from these airports to Cape May.

Many students that arrive at the US airport late at night stay overnight at a hotel then bring the bus or private transport to Cape May.

If you do not want to take public transportation, there are also some private companies that will pick you up at the airport and drive you directly to Cape May. The agency that you use to book your travel should be able to research these companies and book the transport for you.

Suggested Arrival Airport:

John F. Kennedy International Airport, JFK, Over 50 miles

Philadelphia International Airport, PHL, Over 50 miles

Newark Liberty International Airport, EWR, Over 50 miles

Estimated cost of transportation to worksite from suggested airports: \$150 to \$200

If arriving after regular hours:

Suggested After-Hours Accommodation:

City House Hostel Philadelphia

17 N 2nd St

Philadelphia, Pennsylvania 19106

<https://www.cityhousehostels.com/philadelphia-hostel/>

267-248-0402

\$25 to \$50

TRAINING AND ONBOARDING

Pre-Arrival Onboarding: No

Social Security Number:

Require participants to apply for SSN before arrival at worksite: No

Details about how to apply for Social Security Number:

The employer will provide instructions on how to get to the social security office.

Nearest SSA Office: Rio Grande , New Jersey , Less than 10 miles

Other:

Wage Payment Schedule:

Students will be paid weekly by check.

Meal Plan: Not available

Provide Certificates/Performance Evaluations: Yes

Hire in Groups: Yes

Maximum Group Size:

Grooming Requirements:

Must have good personal hygiene, wear deodorant and maintain cleanliness. Hair must be a natural color (no neon colors) and must be styled/cut in an appropriate manner. Facial hair for males must be neat and trimmed at all times and may not be and longer than 1/4 inch from the face. Uniforms must be neat, clean and wrinkle-free. Irons will be provided at all employee housing.

Second Job Availability: Yes, likely

Applicable Company Policies:

Scheduling: Students must understand that their job at La Mer is their main job. Any other jobs they may obtain are secondary jobs. Their work schedule at La Mer takes priority over the schedule at any secondary jobs.

Attendance: Students must notify their manager (by phone call, email or text; NOT from a co-worker)) no later than 2 hours prior to the start of their shift.

Cell Phones: Must be turned off or set to silent during working hours. Cell phones can not be used to text message, chat, email or listen to music while on duty. If students need to use their cell phone, they must be on break and out of customer view.

Meal Breaks: Employees are permitted to take a 30-minute meal break each day. These breaks must be approved by management each day. Employees may take their breaks in the break room or other designated areas. All breaks must be taken out of guest view. Although the company provides general custodial care, you are expected to clean up after eating.

Smoke Breaks: Employees are not allowed to smoke during service hours, unless they are on their 30-minute meal break and report to a designated area. If an employees chooses to take additional smoke breaks during their shift, they must clock in and out for the break and must get management approval. Smoking includes any kind of tobacco use, vaping and/or e-cigarettes. There are no exceptions to this policy.

Bonus: Employees must be in good standings (no attendance or performance issues) and must work up until their contract-end date in order to be eligible for the end-of-summer bonus payment.

COMMUNITY AMENITIES

Walking Distance from Worksite:

Food Market, Post Office, Bank, Restaurants, Internet Cafe, Public Library

Walking Distance from Housing:

Bank

In Town, Requires Transportation:

Shopping Mall, Fitness Center