



Kalahari Resorts and Conventions at 3001 Kalahari Blvd (Round Rock) - Room Attendant

HOST INFORMATION

Company Description:

Kalahari Resorts & Conventions in Round Rock, TX offers Summer Work & Travel participants a fast-paced, culturally diverse resort experience in the Waterpark Capital of the World. The resort features America's largest indoor waterpark, seasonal outdoor waterparks, restaurants, retail shops, arcades, and a Virtual Reality Experience, all under one roof.

Participants work alongside U.S. and international employees in a team-oriented hospitality environment during the busy summer season. Employees receive free waterpark access on select days, discounted attraction tickets, and are encouraged to join weekly Be Well wellness events.

Summer in Round Rock is warm! Local attractions includes Dell Diamond - home to the Rond Rock Express, a triple A baseball team, enjoying nature at Old Settlers Park, visiting the famous Round Rock Donuts bakery, shopping at the Premium Outlets, or scheduling a trip to nearby Austin, TX. This program offers valuable work experience, cultural exchange, and opportunities to enjoy American traditions.

Host Website: <https://www.kalahariresorts.com/>

Site of Activity: Kalahari Resorts and Conventions at 3001 Kalahari Blvd (Round Rock)

Parent Account Name: Kalahari Resorts and Conventions at 1305 Kalahari Dr

Host Address: 3001 Kalahari Blvd Round Rock, Texas, 78665

Nearest Major City: Austin, Texas, Less than 25 miles away

PLACEMENT INFORMATION

Job Description:

The Room Attendant is responsible for keeping guest rooms in a hotel, motel, lodge or inn clean, safe, stocked and maintained. They are expected to be friendly and engaging when interacting with guests to project a positive image of the company.

Specific duties may include but are not limited to any combination of the following:

- Safe handling of cleaning products and chemicals and proper operation of cleaning equipment.*
- Clean a specified number of rooms within a designated amount of time.*
- Clean restrooms, furniture, hallways, lobbies, lounges, elevators, stairways, locker rooms, and other work areas so that health standards are met.*
- Change bed linens and make the beds.*
- Replenish towels, linens, toilet tissue, toiletries and complimentary supplies.*
- Empty wastebaskets, clean ashtrays, and transport other trash and waste to disposal areas.*
- Keep storage areas and carts well-stocked and clean.*
- Dust and polish furniture and equipment.*
- Sweep, scrub, wax, and/or polish floors, using brooms, mops, and/or powered scrubbing and waxing machines.*
- Clean rugs, carpets, upholstered furniture, and/or draperies, using vacuum cleaners*

and/or shampoos, hang draperies and dust window blinds.

- Wash windows, walls, ceilings, and woodwork as necessary to meet company standards.

- Carry heavy items and use a wheeled cart to transport supplies.

Please note that Kalahari guest rooms accommodate families (2 - 22 guests staying in each room or condo for multiple days) and therefore the amount of cleaning needed may vary from room to room. Please reference housekeeping handbook for additional responsibilities.

Typical Schedule:

Varies, may include weekdays, weekends, nights, and holidays. Late hours may be expected. 4-7 days per week and work 6-8 hours per day.

Seasonal changes to job duties or available hours: Yes

Weekly hours will be different in order to ensure proper coverage for our vacationing guests.

Drug Test required: No

COMPENSATION

Hourly Wage: \$13.5

Eligible for Tips: Yes

Students have the opportunity to earn up to .50 more once ability to complete boards bringing wage to \$14/hour.

Estimated weekly wages including tips: \$450

Bonus: No

* All figures above are pre-tax

Estimated average number of hours per week: 35

Estimated minimum number of hours per week: 32

Estimated maximum number of hours per week: 40

Potential fluctuation in hours per week:

Overtime available after training complete and student performance is meeting expectations.

Average number of hours per week reached by last year's seasonal employees: 37

Overtime Policy:

Yes, paid after 40 hours

Job-Specific Benefits:

- Sundays - free breakfast, lunch OR dinner (must be eaten before or after shift) - Opportunity to earn Benny Bucks - Discounted passes - 50% meals at outlets - Free Gym

JOB REQUIREMENTS

English Level required:



Intermediate

Required to be 21+: No

Previous Experience required: No

Qualifications & Conditions

Lifting

Lifting requirement: 50lbs/22kgs

Description:

Garbage, pushing/ pulling mattress and furniture to clean.

Standing for entire shift

Handling cleaning chemicals

Job Training required: Yes

Length of job training:

Around 2 weeks

Hours per week during training period: 32

Different wage during training period: No

Start on specific day of the week: Yes

Thursday

Training requirements:

Need to wear uniform: Yes

Uniform Policy:

Student needs to provide their own black pants and black closed-toe shoes. Shirts are provided and can be deducted from students payroll if needed.

Cost of uniform: \$30

Uniform laundry: Provided at additional cost

Uniform Laundry Cost (per week): \$2

Dress Code: Yes

Description:

Black pants, black shoes, and provided company shirt, and name tag.

CULTURAL OPPORTUNITIES

Types of Cultural Opportunities:

Company Parties, Holiday Events, Karaoke Nights or Talent Shows, Movie or Game Nights, Potlucks or Dinners, Shopping Trips, Will provide information about Events, Local Resources, Attractions/Sites, Local Community, Sporting Events, Trips to Major City, Trips to Nearby/Major Attractions

Additional Details about Cultural Offerings:

Kalahari offers a variety of cultural and social activities. The resort hosts game nights, trips, holiday celebrations, and potluck events, providing opportunities for staff to socialize and share traditions from their home countries.

Local Cultural Offering:

Kalahari staff should take time to experience a minor league baseball game at the Dell Diamond baseball stadium. Round Rock offers many intermural sports such as baseball, softball, volleyball, and soccer and is welcome to all everyone.

Local Events are posted at Employee Housing regularly.

HOUSING AND TRANSPORTATION

Housing Provided: Yes. Employer Guarantees employer - owned or employer - arranged housing to all hired participants. Required to stay.

Employer-owned or employer-arranged housing description:

Housing is a dormitory style housing with up to 4 residents per room. Housing is Employer Owned and Employer Arranged Housing. Housing is located on Kalahari Property with easy access to walk to and from work. There is no need for added transportation to get to work. Housing includes full size refrigerator, microwave, oven, range, sink, toasters. There is a community kitchen with access to cook food. Upon check in each resident is provided a set of linen and basic essentials including silverware, plates, cups, shampoo, body soap, toilet paper, etc. The cost for this supply kit and use of linen is \$22 and will be deducted on your first full paycheck. (no need to pay cash upon arrival for the supplies). Linen must be returned upon check out. Once hired you will be contacted by the employee housing manager with further instructions. A housing portal must be complete prior to check in. This information will be emailed from the housing manager. Name: Moana Lute email: mlute@kalahariresorts.com

Lease Agreement: Yes

Onsite Amenities:

WiFi: Yes

Description:

Wi-fi is free of charge and available at housing

Phone Service: Yes

Description:

There is public computers, and good cell service in the area. We recommend students getting a pre-paid cellular plan such as Mint Mobile which offers unlimited data and service for \$15/month.

Kitchen facilities: Yes

Description:

Community kitchen with stoves, ovens, sinks, tables, and chairs. Allows for a great opportunity to connect with others through food. Participant will need to purchase pots, pans, and cooking utensils.

Laundry facilities: Yes

Description:

Participants need to buy tokens from the office. Tokens cost \$1 each and it takes 1 token to wash and 1 token to dry. Total is \$2 to wash and dry a load of laundry.

Occupancy Requirements for Provided Housing:

Minimum Occupancy Per Room: 4

Maximum Occupancy Per Room: 4

Suggested Occupancy Per Room: 4

Rooming Arrangement Description:

The housing is a co-ed dorm. It sleeps 4 people to one room. Each Room has 2 sets of Bunk Beds, 4 lockable lockers, private bathroom, desk, refrigerator, and microwave. The rooms are gender specific, only residence registered in the rooms are allowed to be in the room between 12am - 9am.

Provided Housing Cost:

Required to Pay for Provided Housing: Yes

Cost per Week: \$112

Housing Cost Deducted from Paychecks: Yes

Utilities Costs: No

Housing Deposit: Yes

Cost: \$300

Description:

Check In - \$300 and remaining number of days in the pay period is due at check in. Max amount would be \$524 due at check in. The initial payment must be made in cash.

Housing Deposit Refundable: Yes

Conditions for Deposit Refund:

Up to \$250 is refundable of the deposit, withholding any unpaid fines/fees. This is refunded on your paycheck. If a participant does not stay until the end of their program the cost of housing would be deducted from deposit.

Details About Deposit Refund:

Paychecks should be set up as a direct deposit, therefore checks (and deposit refund) would be deposited into your account after your departure.

Transportation to Worksite:

Walking Commute Time

Estimated commute time: Under 15 minutes

Description: The housing is on property participants need to walk to the employee entrance which is about 5 minute casual walk.

ARRIVAL INFORMATION

Arrival Instructions:

All participants must complete the housing portal prior to arrival. Housing manager will be the main point of contact, Moana Lute, MLute@kalahariresorts.com.

You must arrange your own transportation from the airport to your housing address before you arrive.

Taxi Option: Austin Cab Company(512) 478-2222 Open 24hrs Estimated Fare of \$60 from Airport, another popular choice is Uber or Lyft.

YOU WILL REPORT TO YOUR HOUSING ADDRESS: 670 S. Kenney Fort Blvd., RoundRock, Texas 78665.

During office hours you can report directly to the Housing Office - Monday - Friday 8am - 5pm - arrival outside of that time can be made with the housing manager prior to arrival. The Kalahari Security team can assist with after hour check in if it is arranged.

Suggested Arrival Airport:

Austin-Bergstrom Intl (Austin, TX), AUS, Less than 50 miles

Estimated cost of transportation to worksite from suggested airports: \$75 to \$100

If arriving after regular hours:

Suggested After-Hours Accommodation:

Comfort Suites Austin Airport
7501 E. Ben White Blvd.
Austin , Texas 78741
<https://www.choicehotels.com/texas/austin/comfort-suites-hotels/tx573?mc=llgoxpx>
+1 (512) 222-7656
\$75 to \$100

TRAINING AND ONBOARDING

Pre-Arrival Onboarding: Yes

Employee Housing and Human Resources will send out an invitation to Pre-Arrival Onboarding. This is the participants opportunity to learn about the resort, housing, and arrival instructions. This is also an opportunity to ask questions, or help get guidance from Human Resources and Employee Housing if there is anything they need help with.

Social Security Number:

Require participants to apply for SSN before arrival at worksite: No

Details about how to apply for Social Security Number:

Participants will receive assistance applying for Social Security during the onboarding process. They will need to arrange their own transportation by using the public bus system or securing their own transportation with UBER, or Taxi. They are encouraged to apply online and set up their own social security appointments. This can be done by following this link: <https://www.ssa.gov/locator> They will search for SSA Office at Georgetown, TX Select Make an Appointment Select "Answer a Few Questions" to see if appointment is necessary (It always will be necessary) This should lead directly into completing the Online Application. Keep a copy of the online control number (screenshot) to provide the office once appointment is made. *Special NOTICE* Do not apply until 10 days after DS START DATE/ Entry into the USA.

Nearest SSA Office: Georgetown , Texas , Less than 25 miles

Other:

Wage Payment Schedule:

Bi Weekly Paychecks

Meal Plan: Not available

Provide Certificates/Performance Evaluations: Yes

Hire in Groups: Yes

Maximum Group Size:

Grooming Requirements:

Natural Hair that is trimmed, tattoos are okay as long as they are not offensive (please send photos if any questions). We require employees to come to work showered fresh and with clean uniform. This means showers must be taken regularly, hair must be brushed or combed and styled neatly, men with facial hair must shave or keep it looking clean and trimmed. Single ear piercings are allowed. No facial piercings allowed at work.

Second Job Availability: Yes, likely

Applicable Company Policies:

All Policy's are provided via handbook during the onboarding process.

COMMUNITY AMENITIES

Walking Distance from Worksite:

Food Market, Restaurants, Fitness Center

Walking Distance from Housing:

Food Market, Restaurants, Fitness Center

In Town, Requires Transportation:

Food Market, Shopping Mall, Post Office, Bank, Fitness Center, Internet Cafe, Public Library