



Holiday World and Splashin Safari - Ride Operator

HOST INFORMATION

Company Description:

Holiday World & Splashin' Safari is a family-owned theme park and water park in Santa Claus, Indiana, with top ranked coasters, lots of family rides and shows, plus Santa Claus, himself. Splashin' Safari is also one of the world's largest water parks. We're known for providing Guests with quality service along with Free Soft Drinks, Free Sunscreen, and Free Parking!

Santa Claus is a smaller town, but there's still a lot to do nearby! Enjoy Christmas themed stores, Lincoln State Park, drive-in movie theater, kayaking, Patoka Lake, Marengo Cave, and more! In addition to all of the fun in the area, Santa Claus is within driving distance for the perfect day trip to major cities including Louisville, Indianapolis, Evansville, Nashville, and more!

Benefits include exclusive employee ride nights, game nights, movie nights, sport competitions, picnics, parties, 50% off food in the park, reciprocal parks for free admission, and bus trip options.

Additionally team members can participate in our employee engagement program to earn points for a vast array of prizes and perks!

Host Website: <https://www.holidayworld.com/>

Site of Activity: Holiday World and Splashin Safari

Parent Account Name: Holiday World and Splashin Safari

Host Address: 452 E. Christmas Blvd Santa Claus , Indiana , 47579

Nearest Major City: Evansville , Indiana , Less than 50 miles away

PLACEMENT INFORMATION

Job Description:

Work at a ride. Ensure the safe and efficient operation of rides. This includes enforcing rules, giving safety instruction to our Guests, and maintaining cleanliness of the area. Will be trained to operate the rides. Will ensure that you feel comfortable with the ride • Will be trained on processes to ensure ride rules are enforce and height restrictions are followed • Communicate with and assist guest as needed. Follow company policies, be in proper uniform, show up on time, treat guests with respect and courtesy. A positive attitude, friendly smile and desire to serve our guests! Customer service experience preferred, but not required. climate controlled indoors, extended periods of walking and standing, hot (90+ degrees F) outdoors, occasions with limited shade. Lifting, pushing, pulling up to 50 lbs (infrequently), standing for extended periods of time, temperatures above 90 degrees F.

Typical Schedule:

Holiday World operates on weekends only May 4th-12th with 5 days beginning May 15th. Daily operations commence May 22nd through August 4th.

Seasonal changes to job duties or available hours: Yes

Starting August 10th the park will be open weekends only through October 27th. Hours will be available during the week when the park is closed in some departments.

Drug Test required: No

COMPENSATION

Hourly Wage: \$13

Eligible for Tips: No

Estimated weekly wages including tips: \$520

Bonus: No

** All figures above are pre-tax*

Estimated average number of hours per week: 40

Estimated minimum number of hours per week: 32

Estimated maximum number of hours per week: 70

Potential fluctuation in hours per week:

Hours of operation may increase or decrease due to special events, weather or guest attendance. Extra hours may be available in other departments.

Average number of hours per week reached by last year's seasonal employees: 50

Overtime Policy:

No, exempt from paying overtime by law

Job-Specific Benefits:

A valid Holiday World & Splashin' Safari I.D. includes free access to 50+ rides, waterpark, entertainment, 50% off food & discount merchandise in the park, reciprocal parks for free admission, & more!

JOB REQUIREMENTS

English Level required:



Upper-Intermediate

Required to be 21+: No

Previous Experience required: No

Qualifications & Conditions

Lifting

Lifting requirement: 50lbs/22kgs

Description:

Lifting, pushing, pulling up to 50 lbs (infrequently), standing for extended periods of time, temperatures above 90 degrees F

Standing for entire shift

Handling cleaning chemicals

Working outdoors

Working under direct sunlight

Job Training required: Yes

Length of job training:

4-5 days

Hours per week during training period: 32

Different wage during training period: No

Start on specific day of the week: No

Training requirements:

Will be trained to operate the rides. Will ensure that you feel comfortable with the ride • Will be trained on processes to ensure ride rules are enforced and height restrictions are followed • Communicate with and assist guest as needed.

Need to wear uniform: Yes

Uniform Policy:

Company provides 2 pairs of shorts and uniform polos. Employees must wear white, grey or black athletic shoes. May purchase additional polos or shorts at a discount (approx \$15/ea) Employees must wear a watch which can be purchased for \$10.

Cost of uniform: \$45

Uniform laundry: Participant responsibility

Dress Code: Yes

Description:

Uphold company appearance standards.

CULTURAL OPPORTUNITIES

Types of Cultural Opportunities:

Company Parties, Will provide information about Events, Local Resources, Attractions/Sites, Local Community, Holiday Events, Karaoke Nights or Talent Shows, Movie or Game Nights, Potlucks or Dinners, Shopping Trips, Sporting Events, Trips to Major City, Trips to Nearby/Major Attractions, Riverboat Tours

Additional Details about Cultural Offerings:

Santa Claus is near major U.S. cities with opportunities to visit Chicago, Louisville, Nashville, St. Louis, and more! Top places to see are Lincoln State Park, Marengo Cave, Patoka Lake State Park, Angel Mounds Historic Site, The Monastery of the Immaculate Conception, and French Lick Resort.

Local Cultural Offering:

Local activities include Dubois County Bombers baseball games at the stadium where a League of Their Own was filmed, or sprint car races at Tri-State Speedway in Haubstadt. Local festivities include Strassenfest, Carnival Latino Festival, Strawberry Festival, and county fairs.

HOUSING AND TRANSPORTATION

Housing Provided: *Yes. Employer Guarantees employer - owned or employer - arranged housing to all hired participants. May find own (can choose alternative).*

Employer-owned or employer-arranged housing description:

Newly built in 2023, dormitory-style employee housing! Some features include: 24/7 front desk team member, secure facility with 24/7 monitoring, central heating/air conditioning, lounge space on each floor, and vending machines with food options. Communal restrooms will have private locking stalls & shower pods. There is a large shared kitchen and laundry facilities on the main floor. Rooms include bunk beds, lockers, microwave and mini-fridge. Students will receive bed linens and laundry access for a one time fee of \$45 upon arrival.

Lease Agreement: *Yes*

Onsite Amenities:

WiFi: Yes

Description:

Free WiFi access is provided throughout the housing facility and Holiday World.

Phone Service: Yes

Description:

The building will have a landline available for emergency purposes. Students are encouraged upon arrival to the U.S. to obtain a SIM card and a local phone number.

Kitchen facilities: Yes

Description:

The community kitchen on the first level includes, microwaves, sinks, and stoves. Pots, pans, and cooking utensils are available to check out at the front desk for use as needed.

Laundry facilities: Yes

Description:

Laundry facilities are located on each floor of the building for student use. Detergent is the responsibility of the resident and available for purchase at the local grocery.

Occupancy Requirements for Provided Housing:

Minimum Occupancy Per Room: 2

Maximum Occupancy Per Room: 4

Suggested Occupancy Per Room: 2 - 4

Rooming Arrangement Description:

Rooms are multiple occupancy and gender segregated with bunk beds to accommodate up to 4 people. Roommate requests will be considered upon arrival.

Provided Housing Cost:

Required to Pay for Provided Housing: Yes

Cost per Week: \$105

Housing Cost Deducted from Paychecks: Yes

Utilities Costs: No

Housing Deposit: Yes

Cost: \$200

Description:

In cash upon arrival

Housing Deposit Refundable: Yes

Conditions for Deposit Refund:

If housing is left in the same condition as arrival, participants will be eligible for a full refund.

Details About Deposit Refund:

Final Paycheck.

Transportation to Worksite:

Walking Commute Time

Estimated commute time: Under 15 minutes

Description: Compass Commons Campus is located directly across the street from the employee parking lot.

Biking

Estimated commute time: Under 15 minutes

Bicycles are provided free of charge: No

Bicycles are not provided: Yes

Bicycles are available to rent: No

Estimated cost: \$

Description: Bike racks are located at Compass Commons Campus and employee parking lot.

ARRIVAL INFORMATION

Arrival Instructions:

We recommend flying into Louisville airport. (SFD) Transportation is available on Sunday, Tuesday and Thursday with pick up at 7:30 p.m. May 3rd through July 1st. If you happen to arrive on a different day or later than 7:30 p.m., hotel accommodations are available nearby. Holiday World & Splashin' Safari is unable to provide transportation outside of the scheduled days, so students should bring sufficient funds to cover meals and unforeseen travel expenses.

The address to Compass Commons is 16485 N. State Road 162, Santa Claus, IN 47579

Students are requested to provide travel information two weeks prior to arrival.

Alternative transportation option: <https://www.taxifarefinder.com>

Bi-weekly transportation to the Social Security Administration will be employer provided from mid-May through July.

*Transportation at the end of the program to Louisville airport will also be provided on Sunday, Tuesday, and Thursday beginning August 15th through the month of September.

Suggested Arrival Airport:

Louisville Muhammad Ali International Airport, SDF, Over 50 miles

Estimated cost of transportation to worksite from suggested airports: \$100 to \$150

If arriving after regular hours:

Suggested After-Hours Accommodation:

Crowne Plaza Louisville Airport Expo Ctr
830 Phillips Lane
Louisville, Kentucky 40209
<https://www.ihg.com/crowneplaza/hotels/us/en/louisville/sdfpl/hotel/detail/5023672251>
\$150 to \$200

Holiday Inn Louisville Airport
447 Farmington Ave
Louisville, Kentucky 40209
502-637-4500
\$150 to \$200

TRAINING AND ONBOARDING

Pre-Arrival Onboarding: Yes

To help get started and make your first day on the job much easier, please do the following:

1. **Apply Online:** The link to apply will be provided to you in a separate email prior to your departure from home. Please do this as soon as you can!
2. **Job Offer:** After you apply, we'll send you an offer letter to your email. You'll need to open the email, click the link to open the offer letter, then sign and accept the offer letter
3. **Online Onboarding:** After you accept your offer, we will send you two emails to begin online onboarding, which is where you can complete your Form I-9s, tax information, contact information, etc. You need to fill this out the best you can before you arrive, even if you aren't completely sure of the right way to answer some of the questions. We can fix whatever issues you may have had once you arrive, but getting this head start will help significantly.

Social Security Number:

Require participants to apply for SSN before arrival at worksite: No

Details about how to apply for Social Security Number:

Upon onboarding, students will be given a Social Security Application to complete. Human Resources representatives will assist students with obtaining their social security numbers and I-94 documents. Transportation will be provided weekly to the Social Security Administration in Evansville. Students who already have a social security card are asked to bring this card with them.

Nearest SSA Office: Evansville , Indiana , Less than 50 miles

Other:

Wage Payment Schedule:

Employees are paid bi-weekly. Please come prepared to cover meals and other necessities for a period of 21 days. Holiday World will assist students with obtaining a local bank account for direct deposit of their paychecks.

Meal Plan: Not available

Provide Certificates/Performance Evaluations: No

Hire in Groups: Yes

Maximum Group Size:

Grooming Requirements:

Permitted: Nails (including false nails) should be less than ½ inch beyond the tip of the finger or toe. Employees must be clean-shaven daily, or have a fully grown mustache, beard, or goatee no longer than 1 in. in length. Not permitted: Hair & Facial Hair- Extreme designs in colors and styles, bandanas, stubble, Gauges Body glitter Visible Tattoos- must be covered for duration of shift Visible Body piercings *Full details of appearance guidelines available in the employee handbook.

Second Job Availability: No, unlikely

Applicable Company Policies:

General Misconduct Policy

As a seasonal team member, you are the image that personifies Holiday World & Splashin' Safari to our Guests and to the general public, both on and off park property. On company property, you represent Holiday World & Splashin' Safari both on and off the clock; all team members must behave professionally by only utilizing family friendly actions, language, music, etc. Any conduct that does not maintain the professional image of Holiday World & Splashin' Safari will result in disciplinary action up to and including termination of employment.

Weapons Policy

The possession of a weapon of any kind while inside a company building, leased space, on company property, inside a company-owned vehicle, or while conducting company business, on or offsite, is strictly prohibited. This includes firearms, explosives, knives, and other weapons that might be considered dangerous or that could cause harm.

Drugs and Alcohol

Holiday World & Splashin' Safari provide a drug-free and alcohol-free environment. The use of alcohol or other intoxicants that interfere with a Team Member's performance or safety while on the job is prohibited. This policy is intended to comply with all State laws governing drug testing and is fully designed to safeguard Team Member privacy rights of the law. If a Team Member is prescribed medication which may interfere with their performance or safety while on the job, they are required to notify their Supervisor or Human Resources so appropriate accommodations may be evaluated.

Tobacco Policy

We are tobacco-free for all Team Members. This includes JUULS, e-cigarettes, vapes, cigarettes, chewing tobacco, etc. Team Members are not permitted in the Guest smoking locations during their breaks. Tobacco products are not allowed on company property for Team Members, which includes our busses. Items found will be confiscated and destroyed. Appropriate corrective action, up to and including termination, will be taken promptly against any Team Members who violates this policy.

Random Testing

We randomly test Team Members for compliance with our drug-free workplace policy. As used in this Policy, "random testing" refers to a method of selecting Team Members for testing. The selection will result in an equal probability that any Teammate from a group of Team Members will be tested. Holiday World & Splashin' Safari have no discretion to waive the selection of a Teammate chosen by this random selection method. Reasonable Suspicion If we have reasonable suspicion of drug or alcohol use, a Team Member may be tested immediately. Refusal to Undergo Testing Team Members who refuse to submit to a test are subject to immediate termination.

Electronic Devices (Cell Phones & Smartwatches)

To prevent distractions and maintain safety and service standards, personal electronic devices must be completely turned off and hidden from view while a Team Member is working. Putting a device on silent mode is not acceptable. All uses of electronic devices and/or cell phones outside of approved areas are prohibited.

COMMUNITY AMENITIES

Walking Distance from Worksite:

Food Market, Post Office, Bank

Walking Distance from Housing:

Food Market, Post Office, Bank

In Town, Requires Transportation:

Shopping Mall, Restaurants

Unavailable:

Fitness Center, Internet Cafe, Public Library