



Harrison Group Holiday Inn & Suites VA Beach - N Beach - Server

HOST INFORMATION

Company Description:

Virginia Beach Oceanfront Hotel's Guests Have It All

From a private, oceanfront balcony to 250,000 gallons of aquatic adventure, the Holiday Inn® & Suites Virginia Beach - North Beach guests enjoy the perfect beach vacation in Virginia Beach. The resort's oceanfront location is a perfect, relaxing family retreat as the hotel offers everything under the sun.

Slide into our Splish Splash Lagoon, float along the indoor lay-Z-river or lounge with a favorite summer beverage at the oceanfront outdoor pool. The hotel's activity program, Splash Kamp, is the perfect place for your family. The arts and crafts, games and more will create unforgettable memories. Take a break from the sun and catch a quick flick in our 48-seat movie theatre.

Schedule your next meeting in our conference center, which offers 8,000 sq ft of meeting space, and treat your associates and families to a mini vacation in Virginia Beach. The resort's Office-on-the-Go and the free Wi-Fi access in the guest rooms help you stay connected and productive.

Enjoy the best of the beach as the hotel's guest in Virginia Beach. Inspired by 50 years of family tradition, the Isle of Capri offers fine Italian dining and stunning views of the Atlantic. The Square Whale is the ideal spot to enjoy moderately-priced poolside specialties. Want a great start? The Greenery Cafe's funky candy-colored atmosphere serves a buffet of breakfast delights. We look forward to welcoming you!

Host Website: https://www.ihg.com/holidayinn/hotels/us/en/virginia-beach/orfob/hoteldetail?cm_mmc=BingMaps_-HI_-US_-ORFOB&msockid=3b5cb70f739965c1048ca3dd720d64db

Site of Activity: Harrison Group Holiday Inn & Suites VA Beach - N Beach

Parent Account Name: Harrison Group Hotels

Host Address: 3900 Atlantic Avenue Virginia Beach , Virginia , 23451

Nearest Major City: Washington , District Of Columbia , Over 50 miles away

PLACEMENT INFORMATION

Job Description:

Possesses full knowledge of food and beverage products served and utilizes suggestive selling techniques.

Takes orders and delivers food and beverage in a timely manner.

Ensures guests receive immediate, friendly, and personalized service to build their intent to return.

Guides guests through menus, answers questions thoroughly, and provides specific item suggestions and information about the establishment.

Maintains positive guest satisfaction by exceeding service expectations.

Handles guest complaints or directs them to a manager.

Operates point-of-sale system with high level of efficiency and handles large amounts of currency.

Practices proper cash handling procedures by addressing the point-of-sale system after every transaction, properly organizing money, counting change back to guests, and following appropriate checkout procedures.

Sets up and breaks down equipment and supplies.

Ensures floors are clean of debris at all times.

Maintains work areas by organizing and cleaning service stations and pre-bussing tables as needed of all used glassware/plateware/silverware/etc.

Writes down all orders and inputs them into the point-of-sale system accurately.

Scrapes, racks, and stacks glassware/plateware/silverware properly in dishwashing area.

Acts as a final check on the quality of food and beverage items before they are served to guests and ensures appropriate garnishes and condiments are on plates.

Assists management in training new Staff Members within their department when applicable.

Completes all opening, running, and closing duties as assigned.

Delivers and/or carries (with or without trays) food and beverage items, for own and others' tables, with a sense of urgency.

When necessary, will occasionally assist host person with greeting and seating guests.

Maintains high-level of knowledge regarding the company's products and happenings, and communicates properly to guests; establishes rapport with all guests through name recognition.

Notifies manager/supervisor of low inventory and recommends new inventory; communicates opportunities and concerns.

Performs other duties and tasks as assigned or determined by management or supervisors and moves with a sense of urgency.

Adheres to responsible alcohol service established by company policy.

Understands and utilizes all safety and sanitation practices as defined in the safety program and reports any accidents to management.

The Harrison Group in whole will hire groups of 4 but due to multiple locations can NOT guarantee you will work together.

Flexibility with schedule required. Friends may not be able to work the same shifts or have the same days off. Second jobs are permitted only if students maintain their schedule requirements. Pay is by check NOT direct deposit and 1st check can take up to two weeks in order to get situated in payroll. Must be willing to work with many different cultures and races

Typical Schedule:

5-6 days depending on property need

Drug Test required: No

COMPENSATION

Hourly Wage: \$3.63

Eligible for Tips: Yes

Tips are solely dependent on the guest and earned by the level of service they receive.

Estimated weekly wages including tips: \$448

Bonus: No

** All figures above are pre-tax*

Estimated average number of hours per week: 32

Estimated minimum number of hours per week: 32

Estimated maximum number of hours per week: 40

Potential fluctuation in hours per week:

Hours will be lowest In May, June and the end of September and the most in July, August and the beginning of September.

Average number of hours per week reached by last year's seasonal employees: 35

Overtime Policy:

Yes, paid after 40 hours

JOB REQUIREMENTS

English Level required:



Advanced

Required to be 21+: No

Previous Experience required: No

Qualifications & Conditions

Lifting

Lifting requirement: 50lbs/22kgs

Description:

*Heavy lifting, 23kg. Lifting frequently, pushing, pulling, lifting over your head
Standing for entire shift*

Handling cleaning chemicals

Other qualifications or conditions

Description:

• Highly skilled in providing a timely, efficient, and considerate customer experience • Proven ability to operate cash register and manage drawer • Demonstrated ability to respond and resolve customer's requests and concerns • Able to assist customers with purchases and transactions • Competency in sales, products and services • Advance English, written and verbal communication skills • Ability to develop strong customer relations • Accurate with math and US currency Must be able to multi-task in a very fast paced environment.

Job Training required: Yes

Length of job training:

One week

Hours per week during training period: 32

Different wage during training period: No

Start on specific day of the week: No

Training requirements:

Need to wear uniform: Yes

Uniform Policy:

\$2/week is deducted for the cost of the uniform

Cost of uniform: \$0

Uniform laundry: Participant responsibility

Dress Code: Yes

Description:

Please be prepared to buy or bring black and khaki bottoms such as pants or shorts. Students will also need nonslip black shoes. Clothing can also be purchased in the US.

CULTURAL OPPORTUNITIES

Types of Cultural Opportunities:

Shopping Trips, Company Parties, Holiday Events, Trips to Major City, Trips to Nearby/Major Attractions

Additional Details about Cultural Offerings:

There is a very active ISOP in Virginia Beach as well as numerous International Students.

<https://www.virginia.org/listings/VisitorInformationCenters/VirginiaBeachVisitorInformationCenter/>

HOUSING AND TRANSPORTATION

Housing Provided: No

Community Housing Options:

Available: Yes

Description:

HOUSING MUST BE OBTAINED EARLY – PLEASE SECURE HOUSING AS SOON AS YOU ARE HIRED – housing must be secured prior to coming to the United States. Housing will cost from \$125/week to \$150/week. Housing is very limited and the longer you wait to find housing, the more expensive it will become with less opportunities to find. Most landlords will expect to have a security deposit prior to moving in of at least \$250. Please be prepared to pay this in advance to help secure housing prior to moving in. Your employer is there to help you understand the requirements of housing within the community.

<http://www.vbisop.org/housing-options>. options Jimmy and Barbara Gallagher 757-646-8920 or 757-674-5322

jimgallagher311@yahoo.com Skype James.gallagher311 Marlene Woodall woodalllaw@aol.com Virginia ISOP

<https://www.airbnb.com>

Minimum Average Cost Per Week: \$125

Maximum Average Cost Per Week: \$150

Transportation for Community Housing Description:

Bus, bike or walk. Bus typical schedule:

Virginia Beach Wave runs 8am to 2am about every 20 minutes <http://gohrt.com/services/vb-wave>

\$4

ARRIVAL INFORMATION

Arrival Instructions:

Please fly into Norfolk International Airport (ORF). Please contact your employer once you have secured your arrival details and email the specifics to ashleyharrison@harrissongp.com. Participants can utilize a local shuttle service such as E-Point at ocstudentcenter.com to Virginia Beach, VA and please plan to arrive at your previously secured housing and please not to the hotel. Communication is key.

Suggested Arrival Airport:

Baltimore/Washington International, BWI, Over 50 miles

Philadelphia International Airport, PHL, Over 50 miles

Estimated cost of transportation to worksite from suggested airports: \$75 to \$100

If arriving after regular hours:**Suggested After-Hours Accommodation:**

Comfort Inn & Suites Virginia Beach

5808 Burton Station Rd

Virginia Beach , Virginia 23455

<https://www.choicehotels.com/virginia/virginia-beach/comfort-inn-hotels/va697>

+17579653503

\$75 to \$100

TRAINING AND ONBOARDING

Pre-Arrival Onboarding: No

Social Security Number:

Require participants to apply for SSN before arrival at worksite: No

Details about how to apply for Social Security Number:

Employer will take you to the Social Security Administration.

Nearest SSA Office: Virginia Beach , Virginia , Less than 10 miles

Other:

Wage Payment Schedule:

You will be paid every week. Please note that the first check can take up to 3 weeks in order to get student situated in payroll. Please plan accordingly.

Meal Plan: Not available

Provide Certificates/Performance Evaluations: No

Hire in Groups: Yes

Maximum Group Size:

Grooming Requirements:

Hair should be clean, combed, & neatly trimmed/arranged. Unkept hair is not allowed. Hair should be of a natural color. Sideburns, mustaches, & beards must be neatly trimmed & may not be grown at work. Uniforms must be clean & odor free at all times. Nose/face/tongue studs are not allowed. Male associates who come or may come in contact with the public may not wear earrings. Fingernails should be clean and trimmed. Nail polish must either be clear or of neutral shades.

Second Job Availability: Yes, likely

Applicable Company Policies:

Participants will receive a full handbook upon hiring

COMMUNITY AMENITIES

Walking Distance from Worksite:

Food Market, Shopping Mall, Post Office, Bank, Restaurants, Fitness Center, Internet Cafe, Public Library

Walking Distance from Housing:

Food Market, Shopping Mall, Post Office, Bank, Restaurants, Fitness Center, Internet Cafe, Public Library

In Town, Requires Transportation:

Food Market, Shopping Mall, Post Office, Bank, Restaurants, Fitness Center, Internet Cafe, Public Library