



Harrison Group Holiday Inn & Suites VA Beach - N Beach - Hostess

HOST INFORMATION

Company Description:

Virginia Beach Oceanfront Hotel's Guests Have It All

From a private, oceanfront balcony to 250,000 gallons of aquatic adventure, the Holiday Inn® & Suites Virginia Beach - North Beach guests enjoy the perfect beach vacation in Virginia Beach. The resort's oceanfront location is a perfect, relaxing family retreat as the hotel offers everything under the sun.

Slide into our Splish Splash Lagoon, float along the indoor lay-Z-river or lounge with a favorite summer beverage at the oceanfront outdoor pool. The hotel's activity program, Splash Kamp, is the perfect place for your family. The arts and crafts, games and more will create unforgettable memories. Take a break from the sun and catch a quick flick in our 48-seat movie theatre.

Schedule your next meeting in our conference center, which offers 8,000 sq ft of meeting space, and treat your associates and families to a mini vacation in Virginia Beach. The resort's Office-on-the-Go and the free Wi-Fi access in the guest rooms help you stay connected and productive.

Enjoy the best of the beach as the hotel's guest in Virginia Beach. Inspired by 50 years of family tradition, the Isle of Capri offers fine Italian dining and stunning views of the Atlantic. The Square Whale is the ideal spot to enjoy moderately-priced poolside specialties. Want a great start? The Greenery Cafe's funky candy-colored atmosphere serves a buffet of breakfast delights. We look forward to welcoming you!

Host Website: https://www.ihg.com/holidayinn/hotels/us/en/virginia-beach/orfob/hoteldetail?cm_mmc=BingMaps_-HI_-US_-ORFOB&msockid=3b5cb70f739965c1048ca3dd720d64db

Site of Activity: Harrison Group Holiday Inn & Suites VA Beach - N Beach

Parent Account Name: Harrison Group Hotels

Host Address: 3900 Atlantic Avenue Virginia Beach , Virginia , 23451

Nearest Major City: Washington , District Of Columbia , Over 50 miles away

PLACEMENT INFORMATION

Job Description:

Greet the dining room guests and seat them in an expedient fashion while maintaining a proper seating flow in the seating sections.

- Greet the guests as they approach the podium and make them feel welcome to the dining room.*
- Seat the guest(s) as quickly as possible or if table is not immediately available accurately informing the guest(s) of how long the wait*

period will be.

- Enter guest name and number in party on the wait list and give guest an accurate time of the wait period.
 - For those dining rooms that utilize a reservations system, check guests in and informs them as to the length of time before they will be seated.
 - Keep the seating chart current and seat guests in a proper flow in the sections so as to not over seat any sections.
 - Keep menus clean and presentable and discard any menus that are too worn or tattered
 - Report any guest complaints and/or issues immediately to the Service Manager or Unit Manager. Respond to such in a professional, sincere manner.
 - Complete opening and closing side duties according to dining room standards.
 - Maintain seating log to ensure accurate cover count for the seating period.
 - Assist Bussers as needed to clear and set tables.
- Answering phones and some serving could happen in the afternoon.

Typical Schedule:

Typically an 8 hour shift AM or PM. Please note that these hours are only guidelines and subject to change.

Drug Test required: No

COMPENSATION

Hourly Wage: \$15

Eligible for Tips: No

Estimated weekly wages including tips: \$480

Bonus: No

* All figures above are pre-tax

Estimated average number of hours per week: 35

Estimated minimum number of hours per week: 32

Estimated maximum number of hours per week: 40

Potential fluctuation in hours per week:

Hours will be lowest In May, June and the end of September and the most in July, August and the beginning of September.

Average number of hours per week reached by last year's seasonal employees: 35

Overtime Policy:

Yes, paid after 40 hours

JOB REQUIREMENTS

English Level required:



Advanced

Required to be 21+: No

Previous Experience required: No

Qualifications & Conditions

Lifting

Lifting requirement: 50lbs/22kgs

Description:

You need to be able to lift/pull/carry up to 40 pounds and push up to 100 pounds. You need to be able to bend and lift up to 40 pounds (trays)

Standing for entire shift

Handling cleaning chemicals

Other qualifications or conditions

Description:

Ability to professionally interact with a broad cross-section of guests. Good verbal communication skills with ability to interact with guests and staff. Physical ability to stand for long periods of time. Ability to keep a professional demeanor towards the guests and staff under very busy business levels. Ability to read and speak English well enough to understand guest questions, communicate with guests, and read instructions. Excellent communication and hospitality skills (English IS required)! The noise level in the work environment is usually moderate. You need to be able to continually move at a fast pace You need to be able to stand for the entire shift that you're working

Job Training required: Yes

Length of job training:

One week

Hours per week during training period: 32

Different wage during training period: No

Start on specific day of the week: No

Training requirements:

Need to wear uniform: Yes

Uniform Policy:

It is your responsibility to keep your uniform clean.

Cost of uniform: \$0

Uniform laundry: Participant responsibility

Dress Code: Yes

Description:

Non Slip Shoes- Shirts will be provided

CULTURAL OPPORTUNITIES

Types of Cultural Opportunities:

Shopping Trips, Company Parties, Holiday Events, Trips to Major City, Trips to Nearby/Major Attractions

Additional Details about Cultural Offerings:

There is a very active ISOP in Virginia Beach as well as numerous International Students.

<https://www.virginia.org/listings/VisitorInformationCenters/VirginiaBeachVisitorInformationCenter/>

HOUSING AND TRANSPORTATION

Housing Provided: No

Community Housing Options:

Available: Yes

Description:

HOUSING MUST BE OBTAINED EARLY – PLEASE SECURE HOUSING AS SOON AS YOU ARE HIRED – housing must be secured prior to coming to the United States. Housing will cost from \$125/week to \$150/week. Housing is very limited and the longer you wait to find housing, the more expensive it will become with less opportunities to find. Most landlords will expect to have a security deposit prior to moving in of at least \$250. Please be prepared to pay this in advance to help secure housing prior to moving in. Your employer is there to help you understand the requirements of housing within the community.

<http://www.vbisop.org/housing-options.options> Jimmy and Barbara Gallagher 757-646-8920 or 757-674-5322

jimgallagher311@yahoo.com Skype James.gallagher311 Marlene Woodall woodalllaw@aol.com Virginia ISOP

<https://www.airbnb.com>

Minimum Average Cost Per Week: \$125

Maximum Average Cost Per Week: \$150

Transportation for Community Housing Description:

Bus, bike or walk. Bus typical schedule:

Virginia Beach Wave runs 8am to 2am about every 20 minutes <http://gohrt.com/services/vb-wave>

\$4

ARRIVAL INFORMATION

Arrival Instructions:

Please fly into Norfolk International Airport (ORF). Please contact your employer once you have secured your arrival details and email the specifics to ashleyharrison@harrisongp.com. Participants can utilize a local shuttle service such as E-Point at ocstudentcenter.com to Virginia Beach, VA and please plan to arrive at your previously secured housing and please not to the hotel. Communication is key.

Suggested Arrival Airport:

Baltimore/Washington International, BWI, Over 50 miles

Philadelphia International Airport, PHL, Over 50 miles

Estimated cost of transportation to worksite from suggested airports: \$75 to \$100

If arriving after regular hours:

Suggested After-Hours Accommodation:

Comfort Inn & Suites Virginia Beach

5808 Burton Station Rd

Virginia Beach, Virginia 23455

<https://www.choicehotels.com/virginia/virginia-beach/comfort-inn-hotels/va697>

+17579653503

\$75 to \$100

TRAINING AND ONBOARDING

Pre-Arrival Onboarding: No

Social Security Number:

Require participants to apply for SSN before arrival at worksite: No

Details about how to apply for Social Security Number:

Employer will take you to the Social Security Administration.

Nearest SSA Office: Virginia Beach , Virginia , Less than 10 miles

Other:

Wage Payment Schedule:

You will be paid every week. Please note that the first check can take up to 3 weeks in order to get student situated in payroll. Please plan accordingly.

Meal Plan: Not available

Provide Certificates/Performance Evaluations: No

Hire in Groups: Yes

Maximum Group Size:

Grooming Requirements:

Hair should be clean, combed, & neatly trimmed/arranged. Unkept hair is not allowed. Hair should be of a natural color. Sideburns, mustaches, & beards must be neatly trimmed & may not be grown at work. Uniforms must be clean & odor free at all times. Nose/face/tongue studs are not allowed. Male associates who come or may come in contact with the public may not wear earrings. Fingernails should be clean and trimmed. Nail polish must either be clear or of neutral shades.

Second Job Availability: Yes, likely

Applicable Company Policies:

Participants will receive a full handbook upon hiring

COMMUNITY AMENITIES

Walking Distance from Worksite:

Food Market, Shopping Mall, Post Office, Bank, Restaurants, Fitness Center, Internet Cafe, Public Library

Walking Distance from Housing:

Food Market, Shopping Mall, Post Office, Bank, Restaurants, Fitness Center, Internet Cafe, Public Library

In Town, Requires Transportation:

Food Market, Shopping Mall, Post Office, Bank, Restaurants, Fitness Center, Internet Cafe, Public Library