



HEI The Woodlands Resort - Recreation Attendants

HOST INFORMATION

Company Description:

The Woodlands Resort is a full-service resort property located in The Woodlands, Texas, just north of Houston. Nestled among 350 acres of lush forest and natural beauty, the resort offers a relaxed yet upscale hospitality experience centered around outdoor recreation, golf, spa amenities, and family-friendly attractions. The property blends modern resort comforts with the scenic charm of East Texas pine landscapes, creating a destination-focused environment for both leisure travelers and corporate groups.

The Woodlands and greater Houston area offer a variety of seasonal activities throughout the year, including:

- *Spring and Summer: poolside events, outdoor concerts at The Cynthia Woods Mitchell Pavilion, boating and kayaking along The Woodlands Waterway, hiking and biking trails, and seasonal festivals.*
- *Fall and Winter: holiday lighting festivals, farmers markets, college and professional sporting events in Houston, cultural museums, and diverse culinary experiences across the region.*

Staff benefits may include:

- *Competitive wages*
- *Cross-training and exposure to multiple departments within a large resort environment*
- *Discounted meals and/or uniforms (if applicable) Employee hotel discounts within the Hilton portfolio*
- *Participation in team engagement activities and community events*

The Woodlands is a master-planned community known for its safety, green spaces, and high quality of life, while still offering convenient access to Houston, the fourth-largest city in the United States.

Host Website: https://www.reverehotel.com/?utm_source=google&utm_medium=organic&utm_campaign=gbp_listing

Site of Activity: HEI The Woodlands Resort

Parent Account Name: HEI Hotels & Resorts

Host Address: 2301 N Millbend Drive The Woodlands , Texas , 77380

Nearest Major City: The Woodlands , Texas , Less than 10 miles away

PLACEMENT INFORMATION

Job Description:

Overview

Greet guests and attend to their pool-related needs including, but not limited to, getting fresh towels, relocating chairs and/or umbrellas, confirming registration and issuing recreational equipment, etc.

Essential Duties and Responsibilities

Clean the pool area including, but not limited to, furniture, tables, decks, pool tiles, shower tiles, beach access walkway/elevator and

cabanas

Collect and replenish pool towels and monitor inventory to minimize loss

Maintain equipment including, but not limited to, umbrellas, speakers, rafts, pool toys, etc.

Monitor use of the facility and address and/or report potential hazards

Respond to guest inquiries and service issues in a timely, friendly and efficient manner

Provide guest with information regarding hotel and local area amenities.

Perform general Recreation duties, as needed.

Qualifications and Skills

Minimum 6 months customer service experience

Ability to work a flexible schedule, including nights and weekends

Ability to bend, stoop, walk and lift/push/pull up to 50 lbs with or without reasonable accommodation

Willingness to obtain a CPR certification

Must be at least 18 years old

Must be detail oriented, have high standards, and able to work independently

Typical Schedule:

Monday-Sunday (Hours/Shifts/Days can vary based on business level)

Seasonal changes to job duties or available hours: *Yes*

Monday-Sunday (Hours/Shifts/Days can vary based on business level)

Drug Test required: *No*

COMPENSATION

Hourly Wage: *\$14*

Eligible for Tips: *No*

Estimated weekly wages including tips: *\$500*

Bonus: *No*

** All figures above are pre-tax*

Estimated average number of hours per week: *32*

Estimated minimum number of hours per week: *32*

Estimated maximum number of hours per week: *40*

Potential fluctuation in hours per week:

Peak weeks, weather dependencies, potential low hour weeks

Average number of hours per week reached by last year's seasonal employees: 40

Overtime Policy:

Yes, paid after 40 hours

Job-Specific Benefits:

Shift meals and hotel discount

JOB REQUIREMENTS

English Level required:



Advanced

Required to be 21+: No

Previous Experience required: No

Qualifications & Conditions

Swimming

Description:

Swimming not required but would prefer swimming experience

Lifting

Lifting requirement: 25lbs/11kgs

Description:

Lifting frequency, pushing, pulling, lifting over your head

Standing for entire shift

Handling cleaning chemicals

Working outdoors

Working under direct sunlight

Job Training required: Yes

Length of job training:

1 week

Hours per week during training period: 40

Different wage during training period: No

Start on specific day of the week: No

Training requirements:

Need to wear uniform: No

Dress Code: No

CULTURAL OPPORTUNITIES

Types of Cultural Opportunities:

Company Parties, Holiday Events, Will provide information about Events, Local Resources, Attractions/Sites, Local Community

Additional Details about Cultural Offerings:

Students will participate in town halls and employee appreciation events at the property including holidays and birthday celebrations. In addition, students will have the opportunity to engage in various cultural activities during their stay in the United States.

Local Cultural Offering:

This includes participation in community events, Independence Day celebrations, attending local events, exploring nearby stores, experiencing Major League Baseball games, engaging in sporting activities, going shopping, and visiting attractions to immerse themselves in American culture.

HOUSING AND TRANSPORTATION

Housing Provided: No

Community Housing Options:

Available: No

Transportation for Community Housing Description:

Biking

The Woodlands is known for its extensive network of paved hike-and-bike trails, with over 200 miles of pathways connecting residential areas, parks, shopping centers, and entertainment districts. Many neighborhoods are bike-friendly and suitable for commuting short distances to the resort.

Dedicated bike lanes vary by roadway, so cyclists should use caution on major roads.

Walking

Walking to The Woodlands Resort is practical if housing is secured within nearby residential communities. The area is pedestrian-friendly in many sections, with sidewalks and wooded pathways connecting neighborhoods to commercial areas.

Public Transportation (Limited Services)

The Woodlands has limited public transportation compared to major cities. The Woodlands Express provides commuter bus service to downtown Houston, primarily for weekday commuters, but local bus routes within The Woodlands are minimal.

Participants relying solely on public transportation may find options limited and should plan housing carefully.

Rideshare & Taxis

Uber and Lyft operate widely throughout The Woodlands and the greater Houston area. Estimated fares within The Woodlands typically range from \$10-\$20 one way, depending on distance. Travel to Houston or George Bush Intercontinental Airport (IAH) may range from \$35-\$60, depending on traffic and demand.

ARRIVAL INFORMATION

Arrival Instructions:

Participants are responsible for securing their own housing and transportation prior to arrival in the area. The employer may provide guidance or housing leads and, if available, may accommodate participants for up to one or two nights upon arrival.

Suggested Arrival Airport:

George Bush Intercontinental Airport, IAH, Less than 25 miles

Estimated cost of transportation to worksite from suggested airports: \$0 to \$25

If arriving after regular hours:

Suggested After-Hours Accommodation:

*The Woodlands Resort
2301 N Millbend Drive
The Woodlands , Texas 77380
More than \$200*

TRAINING AND ONBOARDING

Pre-Arrival Onboarding: Yes

- *Link with participants job will be sent to the participant to apply*
- *Upon completion of the application, participant will be sent a virtual job offer. Participant will be required to accept.*

Social Security Number:

Require participants to apply for SSN before arrival at worksite: No

Details about how to apply for Social Security Number:

Participant can apply for their SSN (<https://www.ssa.gov/number-card/request-number-first-time>). Time off will be given for to the participant to schedule SSN appointment.

Nearest SSA Office: Boston , Massachusetts , Less than 10 miles

Other:

Wage Payment Schedule:

Participant will be paid weekly or bi weekly according to the schedule pay frequency at the hotel.

Meal Plan: Not available

Provide Certificates/Performance Evaluations: No

Hire in Groups: Yes

Maximum Group Size:

Grooming Requirements:

Clean, well-pressed uniform or professional attire Good personal hygiene at all times Subtle, neutral fragrance (or fragrance-free preferred) Professional posture and demeanor

Second Job Availability: Yes, likely

Applicable Company Policies:

Please see handbook.

COMMUNITY AMENITIES

Walking Distance from Worksite:

Food Market, Shopping Mall, Post Office, Bank, Restaurants, Fitness Center, Internet Cafe, Public Library

In Town, Requires Transportation:

Food Market, Shopping Mall, Post Office, Bank, Restaurants, Fitness Center, Internet Cafe, Public Library

