



WORK & TRAVEL USA

HAP Anchorage Transportation Division - Luggage Handler

HOST INFORMATION

Company Description:

Holland America Princess Anchorage Transportation Division services the fleet and buses that transport Holland America Princess guests.

Referral program!! Receive up to \$400 for every person you refer to work with Holland Princess America, even if this is your first season!

Anchorage is a unique destination located in one of the world's most spectacular settings – Alaska! Surrounded by six mountain ranges and warmed by a marine climate, Anchorage is alive with adventure, recreation, sporting events and more...right out your back door.

This is a unique location where you will work with a local team of HAP employees in Anchorage, Alaska. Anchorage is a modern city surrounded by endless peaks, dazzling displays of flowers, live music from the city parks and unique art on display throughout the city. Many streams are alive with salmon which can be fished all summer long, contributing to the many optional activities that are available to all. Chugach State Park borders Anchorage with hiking trails galore and views of Turnagain Arm, contributing to its "Big Wild Life". Upon successful completion of the terms of the employment agreement, an attractive discounted travel program may be available including cruises with Holland America Line and Princess Cruises. Employees may also receive a seasonal completion bonus, discounts on optional tours, and the chance to experience Alaska's largest city.

Host Website: <https://www.alaskatourjobs.com/>

Site of Activity: HAP Anchorage Transportation Division

Parent Account Name: Holland America Princess Alaska

Host Address: 6441 Interstate Circle Anchorage , Alaska , 99518

Nearest Major City: Anchorage , Alaska , Less than 10 miles away

PLACEMENT INFORMATION

Job Description:

Main duties of this position are :

Performs a variety of customer service and luggage handling tasks. Routinely, picks-up and delivers luggage. Assists with identifying and claiming luggage; processing lost luggage claims. Loads and unloads luggage from truck and motor coaches.

Typical Schedule:

schedule varies by day of the week. Morning and evening shifts available.

Drug Test required: No

COMPENSATION

Hourly Wage: \$16

Eligible for Tips: Yes

Position is eligible for gratuity depending on guest satisfaction

Estimated weekly wages including tips: \$640

Bonus: Yes

You are eligible for an end of season bonus if you stay through your agreed upon work dates and have no job performance issues. Bonuses are paid based on hours worked - minimum \$200, maximum \$1000.

* All figures above are pre-tax

Estimated average number of hours per week: 35

Estimated minimum number of hours per week: 32

Estimated maximum number of hours per week: 50

Potential fluctuation in hours per week:

Average number of hours per week reached by last year's seasonal employees: 35

Overtime Policy:

Yes, paid after 40 hours

Job-Specific Benefits:

Referral program - receive up to \$400 for every person you refer to work with Holland Princess America! Bonus paid after the summer season.

JOB REQUIREMENTS

English Level required:



Upper-Intermediate

Required to be 21+: No

Previous Experience required: Yes

Some experience in positions involving vehicle or automotive detailing is normally preferred for this job.

Qualifications & Conditions

Lifting

Lifting requirement: 50lbs/22kgs

Description:

Student may be required to lift and carry objects up to 50 pounds

Standing for entire shift

Handling cleaning chemicals

Working outdoors

Job Training required: Yes

Length of job training:

3-5 Days

Hours per week during training period: 35

Different wage during training period: No

Start on specific day of the week: No

Training requirements:

Need to wear uniform: Yes

Uniform Policy:

Information about uniform will be provided by employer once the student is hired. Student must dress professionally, as they will be interacting with guests.

Cost of uniform: \$0

Uniform laundry: Participant responsibility

Dress Code: Yes

Description:

Student must dress professionally, as they will be interacting with guests.

CULTURAL OPPORTUNITIES

Types of Cultural Opportunities:

Holiday Events, Potlucks or Dinners, Trips to Nearby/Major Attractions, Will provide information about Events, Local Resources, Attractions/Sites, Local Community

Additional Details about Cultural Offerings:

As employees of Holland America Princess students receive benefits to participate in tours and discounted rates at hotels on days off. Employer also has provided parties and employee appreciation nights in the past

HOUSING AND TRANSPORTATION

Housing Provided: Yes. Employer Guarantees employer - owned or employer - arranged housing to all hired participants. May find own (can choose alternative).

Employer-owned or employer-arranged housing description:

We offer housing at the following location: Inlet Tower 1020 W 12th Ave Anchorage, AK 99501 (12th ave & I street, near Downtown) • Studio apartment living space – 3 employees per unit. • Daily charge to each employee - \$15/day per person for full contract, payroll deduction. No deposit. • Cost for food/laundry/essentials is on own. • In room Fridge/Freezer and 7 in 1 cook system. • Will have basic cookware/cutlery • Linens/towels included • Wifi – yes, complimentary in room and lobby. • TV's – yes, in guest rooms. Some channels, able to stream using their logins on streaming services. • Laundry available onsite. • Some onsite gym equipment. • Restaurant onsite. • Grocery/deli nearby and within walking distance. • Near nature trails and parks. • Walking/biking distance to Rail positions. • Transfers will be arranged for Motorcoach positions.

Lease Agreement: Yes

Onsite Amenities:

WiFi: Yes

Description:

Complimentary in room and lobby

Phone Service: Yes

Description:

Limited cell service available in area

Kitchen facilities: Yes

Description:

In room Fridge/Freezer and 7 in 1 cook system. Will have basic cookware/cutlery

Laundry facilities: Yes

Description:

Laundry available onsite

Occupancy Requirements for Provided Housing:

Minimum Occupancy Per Room: 2

Maximum Occupancy Per Room: 2

Suggested Occupancy Per Room: 2

Rooming Arrangement Description:

Contact HAP to request more information.

Provided Housing Cost:

Required to Pay for Provided Housing: Yes

Cost per Week: \$105

Housing Cost Deducted from Paychecks: Yes

Utilities Costs: No

Housing Deposit: No

Transportation to Worksite:

Walking Commute Time

Estimated commute time: Greater than 45 minutes

Description: Transfers will be arranged for Motorcoach positions.

Biking

Estimated commute time: 30 to 45 minutes

Bicycles are provided free of charge: No

Bicycles are not provided: Yes

Bicycles are available to rent: No

Estimated cost: \$

Description: Not provided by employer

Employer-Provided Transportation

Estimated commute time: 15 to 30 minutes

Employer-Provided Transportation is free of charge

Description: Transfers will be arranged for Motorcoach positions.

ARRIVAL INFORMATION

Arrival Instructions:

Students will fly into Ted Steven's Anchorage International Airport. Must communicate travel details to local contact prior to departure from home-country.

Taxi cab from airport to housing site. Local HAP contact will provide specific arrival details.

Suggested Arrival Airport:

Ted Stevens Anchorage International Airport, ANC, Less than 10 miles

Estimated cost of transportation to worksite from suggested airports: \$0 to \$25

If arriving after regular hours:

Suggested After-Hours Accommodation:

Anchorage Westmark Hotel

720 W 5th Ave

Anchorage , Alaska 99501

<https://www.westmarkhotels.com/destinations/anchorage-hotel/>

907-276-7676

\$75 to \$100

TRAINING AND ONBOARDING

Pre-Arrival Onboarding: Yes

Every student must submit an application with Holland America Princess (HAP) once hired. Complete all information using this link:

<https://hollandamericaprincess.pinpointhq.com/postings/c3a69c78-1aff-4cac-8624-4ed74fe85c39?token=ws76fqilg9U8uFryu5ksj4jC>

When completing your information, there are a few areas that require some guidance:

Section 1 Personal Details: Please enter all the information completely

Section 2 Profile: Do not upload your resume

Section 3 Questions: Who will be your US Agency: Select your sponsoring agency from the drop down

Section 4 Other Job Preferences: Please do not complete.

Once submitted, you will receive additional emails that require action from you:

1. Job Offer - please confirm and return electronically

2. Background Verification - email sent from "Sterling." Complete all information and submit*Some countries may require Power of Attorney Forms and may need wet signatures (Bulgaria, Croatia, Serbia, Macedonia are examples) when submitting your background verification.

If this is not completed, it will cause a delay in your onboarding which may impact your ability to move into housing, start work and get paid.

This must be completed immediately upon receipt, uploading required documents. Check your spam folder. This must be completed within 24 hours of receiving.

You cannot check in or live in housing, work or get paid until all onboarding steps are completed. Work with your local contact to ensure everything is done prior to arrival.

Social Security Number:

Require participants to apply for SSN before arrival at worksite: Yes

Details about how to apply for Social Security Number:

Please apply for your Social Security (SS) number immediately upon arrival to Alaska. Be sure to obtain a receipt from the SS office for your SS application to show to your employer. You must apply for your SS number before you arrive to your employer. Your employer will allow you to begin working before you receive your SS number. Social Security Offices: ROOM A11222 W 8TH AVENUE ANCHORAGE AK 99513

Nearest SSA Office: Anchorage , Alaska , Less than 10 miles

Other:

Wage Payment Schedule:

Payday is every two weeks. Direct deposit highly recommended for early payment. You will need a local bank account.

Meal Plan: Not available

Provide Certificates/Performance Evaluations: Yes

Hire in Groups: Yes

Maximum Group Size:

Grooming Requirements:

Must be well groomed and maintain a high level of professionalism at all times. During business hours, all employees are expected to present a clean and neat appearance and to dress according to the requirements of their positions. Personal dress, appearance and cleanliness standards contribute to the morale of all employees and affect the business image. No extreme hairstyles or colors, only one piercing allowed in each ear and you may be asked to cover tattoos.

Second Job Availability: Yes, likely

Applicable Company Policies:

Be prepared for the Alaska experience! There are second job opportunities at this location.

Please be aware that possession of guns and any drugs (including marijuana) are strictly forbidden in employer provided housing. You should NOT travel to the site of activity until you have applied for your social security number. It's recommended that you arrive to Alaska several days before your first day of work. The Social Security Administration is open Monday, Tuesday, Thursday & Friday 9am to 4pm & Wednesday 9am to 12pm. SSA is CLOSED Saturday and Sunday. Do NOT travel to your employer until you have applied for your social security number.

Arrangements for mail delivery are your responsibility. No mail can be sent to you at the business address. You should make arrangements for a personal post office box either before or upon their arrival at the lodge. This policy will be strictly enforced.

COMMUNITY AMENITIES

In Town, Requires Transportation:

Food Market, Shopping Mall, Post Office, Bank, Restaurants, Fitness Center, Internet Cafe, Public Library