



Alaska Collection Denali Cabins Milepost 229 - Laundry/Room Attendant

HOST INFORMATION

Company Description:

Have you dreamed of exploring the great Alaska wilderness, or working and playing near Denali National Park? Denali Cabins, an experience by Pursuit, can offer you the ultimate in seasonal employment. We are looking for adventurous, hardworking, conscientious people. Pursuit owns and operates two Denali properties: Denali Backcountry Lodge is located in Kantishna in the heart of Denali National Park, and the Denali Cabins are located just outside of the Park entrance.

Established in 1984, Denali Cabins offer guests a traditional Alaskan lodging experience. Please be prepared for a remote Alaskan wilderness experience, with limited outside services and few transportation options. This location has limited cell and internet service. Many of our seasonal employees get hooked on the serenity the wilderness offers and come back to work year after year, advancing in pay and status each time they do.

Host Website: <https://www.pursuitcollection.com/careers/alaska/work-in-denali/#Denali-Cabins-and-Denali-Backcountry-Adventure>

Site of Activity: Alaska Collection Denali Cabins Milepost 229

Parent Account Name: Pursuit

Host Address: 229 George Parks Highway Denali National Park, Alaska, 99755

Nearest Major City: Fairbanks, Alaska, Over 50 miles away

PLACEMENT INFORMATION

Job Description:

The primary responsibility of the Laundry/Room Attendant is to provide the highest quality of service to the guests at all times. Responsible for cleaning guest cabins by changing linens, making beds, dusting, vacuuming carpet, cleaning bathroom fixtures and replenishing supplies. Launder, iron, fold and stock linens. Employees in this position will work with various chemicals.

ESSENTIAL JOB FUNCTIONS

Major Activities (Typical Duties/Responsibilities):

Daily provide exceptional services and respect to guests

Keep cabins, guest rooms, bathrooms, lodge, laundry room, and buildings in clean orderly condition

Cleaning includes tub/showers, commodes, sinks, light fixtures, ceilings and vents, walls, mattresses, furniture, windows, and window coverings, floors, carpets, and any other areas that may require attention.

Replenish supplies (drinking glasses, writing supplies, soap, etc.), move furniture, hang draperies, push/pull a cleaning cart, move supplies and equipment, carry buckets, operate equipment such as a vacuum cleaner, and maintain tools/equipment.

Sweep deck and broom or otherwise clean cob webs and such from eaves and other exteriors

Laundry as required by lead housekeeper

Water flowers and sweep decks

Skills + Abilities:

Proper procedures for disposing of waste

Skill is required to operate custodial equipment and of chemical product safety

Able to receive directions

Works professionally and courteously when under pressure in a busy environment

Arrive to work on time, ready to work, dressed in clean uniform, with a neat and clean appearance

Effectively solve problems, receive directions and manage time efficiently

Work independently and with others to meet the goals and standards of the position

Deliver communications to guests, employees and management with a pleasant and positive demeanor

Work efficiently with purpose, multitasks, and accepts other duties as assigned

Typical Schedule:

Varies - students work with manager to build schedules

Drug Test required: No

COMPENSATION

Hourly Wage: \$15.75

Eligible for Tips: Yes

Cash tips left in rooms by clients.

Estimated weekly wages including tips: \$550

Bonus: No

** All figures above are pre-tax*

Estimated average number of hours per week: 40

Estimated minimum number of hours per week: 35

Estimated maximum number of hours per week: 40

Potential fluctuation in hours per week:

Average number of hours per week reached by last year's seasonal employees: 40

Overtime Policy:

Yes, paid after 40 hours

JOB REQUIREMENTS

English Level required:



Intermediate

Required to be 21+: No

Previous Experience required: No

Qualifications & Conditions

Lifting

Lifting requirement: 50lbs/22kgs

Description:

Physical Abilities: / Repetitive motions of the wrists, hands and/or fingers / Able to work in harsh weather conditions for extended periods of time in the evening / Able to withstand environmental conditions, i.e., heat, cold, dust, diesel smoke and pollen / Must be able to reach at, above/below shoulder height with regular frequency and possess the ability to handle and or move up to 50 pounds / Must be able to walk, sit and stand for extended periods of time

Standing for entire shift

Handling cleaning chemicals

Need to wear uniform: No

Dress Code: No

CULTURAL OPPORTUNITIES

Types of Cultural Opportunities:

Company Parties, Holiday Events, Trips to Nearby/Major Attractions, Movie or Game Nights

Additional Details about Cultural Offerings:

We provide employee with the following opportunities:

/ Summer Solstice Party, 4th of July BBQ, National Park Christmas

/ Opportunity to explore Denali National Park

/ Encourage participation in Promise to Place Campaign

/ Discounts at our other Pursuit Properties in Denali, Talkeetna and Seward

Local Cultural Offering:

/ Guided + Unguided Hiking

/ Guided + Unguided Fishing

/ Helicopter and Fixed Wing Flightseeing Tours

/ Camping

/ Jeep Tours

/ ATV Tours

/ Mushing Tours

/ **Whitewater Rafting**

/ **Dinner Theater**

HOUSING AND TRANSPORTATION

Housing Provided: Yes. Employer Guarantees employer - owned or employer - arranged housing to all hired participants. May find own (can choose alternative).

Employer-owned or employer-arranged housing description:

Denali Cabins offers three types of employee housing: Container-style housing: Shared by 2 employees per room, offering basic living amenities. 8 Plex housing units: Accommodates 1 to 2 employees per room, providing a slightly more private living arrangement. Cabins: Houses 1 to 4 employees per room, offering a more communal setting depending on the number of occupants. Each housing type is designed to support comfortable living, with room assignments determined by your manager. Housing is powered by a generator/solar battery system and includes bedding, linens, heaters, and basic amenities. A microwave is available for reheating food, and dietary requests will be accommodated when possible. A kitchen is available for employee use. Housing is provided, but placements first come, first served, with no guarantees of being housed with people from the same country or department.

Lease Agreement: Yes

Onsite Amenities:

WiFi: Yes

Description:

Wifi

Phone Service: Yes

Description:

Company phone

Kitchen facilities: Yes

Description:

Shared kitchen type of setting with refrigerators, microwaves, grill and a set up for cooking & dining.

Laundry facilities: Yes

Description:

Shared laundry area

Occupancy Requirements for Provided Housing:

Minimum Occupancy Per Room: 1

Maximum Occupancy Per Room: 4

Suggested Occupancy Per Room: 1 - 4

Rooming Arrangement Description:

Container-style housing: Shared by 2 employees per room, offering basic living amenities. 8 Plex housing units: Accommodates 1 to 2 employees per room, providing a slightly more private living arrangement. Cabins: Houses 1 to 4 employees per room, offering a more communal setting depending on the number of occupants.

Provided Housing Cost:

Required to Pay for Provided Housing: Yes

Cost per Week: \$70

Housing Cost Deducted from Paychecks: Yes

Utilities Costs: No

Housing Deposit: Yes

Cost: \$100

Description:

\$100 refundable deposit as long as the housing unit is left in good standing (clean, no damages beyond normal wear/tear). It will be taken out in 4 increments of \$25 over the first 4 paychecks.

Housing Deposit Refundable: Yes

Conditions for Deposit Refund:

\$100 refundable deposit as long as the housing unit is left in good standing (clean, no damages beyond normal wear/tear). It will be taken out in 4 increments of \$25 over the first 4 paychecks.

Details About Deposit Refund:

Housing deposit will be refunded 2 weeks (1 pay cycle) after your final paycheck.

Transportation to Worksite:

Walking Commute Time

Estimated commute time: Under 15 minutes

Description: Onsite housing. Remote location. Occasional shuttles to Denali Park entrance. Groceries delivered on order.

Biking

Estimated commute time: Under 15 minutes

Bicycles are provided free of charge: Yes

Bicycles are not provided: No

Bicycles are available to rent: No

Estimated cost: \$

Description: Bicycles available on first come, first service basis, however bicycles are not necessary to get from employee housing to work site.

ARRIVAL INFORMATION

Arrival Instructions:

We recommend flying in to Ted Stevens International Airport in Anchorage, Alaska. Once you receive your visa, please email your agency to notify them. You are REQUIRED to communicate travel plans with your employer at least 2 weeks prior to arrival. You MUST provide your employer with the following information:

- *Flight Information*
- *Anchorage Accommodations (booked independently & at your own expense)*
- *Transportation Plan to Anchorage Office for scheduled Arrival Date (booked independently & at your own expense)*

You will need a FULL DAY in Anchorage for On-Boarding before traveling to Denali. Please note that the Social Security Administration and

most banks are closed on Saturdays and Sundays. Please come prepared for travel expenses, as team members are responsible for booking and paying for their accommodations and transportation in Anchorage. While packing, bring the appropriate clothes for your uniform. Space is limited in employee housing rooms, so be conscious of what you pack. Transportation options may limit your luggage to only 2 standard suitcases + 1 small carry-on item per person. You may be responsible for handling your own luggage between destinations.

EXAMPLE ARRIVAL SCHEDULE:

- *Day 0 / Pre-Arrival (in Anchorage): We encourage you to arrive in Anchorage a day prior to your scheduled Arrival Date, to allow you time to rest from traveling or explore the city prior to traveling to your workplace. Anchorage accommodations and transportation should be booked independently and at your own expense.*
- *Day 1 / Arrival Day (in Anchorage): In the morning, report to work at Pursuit's Anchorage Office, where you will complete required On-Boarding tasks. While in Anchorage, apply for a Social Security Number and set up a bank account. Finish the day with employer-provided transportation from Anchorage to Denali. Along the way, there may be a stop at a store to buy groceries, as there is no employee dining room on-site and team members must provide and cook their own food. Upon arrival to your destination, the Alaska team will explain the Housing Check-In process for you.*
- *Day 2 / Housing Check-In (in Denali): Settle into housing. The Alaska team will explain the upcoming Orientation and your work schedule.*
- *Day 3 through Day 7 / Orientation & Training: Within your first week on property, you can expect to participate in team member Orientation, start training with your manager, and begin your work schedule.*

Suggested Arrival Airport:

Ted Stevens Anchorage International Airport, ANC, Over 50 miles

Estimated cost of transportation to worksite from suggested airports: \$25 to \$50

If arriving after regular hours:

Suggested After-Hours Accommodation:

*The Lakefront
4800 Spenard Road
Anchorage, Alaska 99517
907-243-2300
\$50 to \$75*

*Basecamp Hostel
1037 W 26th Ave
Anchorage, Alaska 99503
907-274-1252
\$25 to \$50*

TRAINING AND ONBOARDING

Pre-Arrival Onboarding: Yes

Employees must complete a series of onboarding steps prior to arrival, if possible. These will include:

- *iCims onboarding*
- *ADP payroll onboarding*

- "What to expect" training outline specific to Denali Cabins

More information to come from our Alaska team!

Social Security Number:

Require participants to apply for SSN before arrival at worksite: Yes

Details about how to apply for Social Security Number:

Social Security Office 222 W 8th Ave Rm A11, Anchorage, AK 99513 Secondary option: Social Security Office, Fairbanks 101 12th Avenue Fairbanks, AK 99701

Nearest SSA Office: Anchorage , Alaska , Over 50 miles

Other:

Wage Payment Schedule:

Payroll is biweekly (every 2 weeks)

Meal Plan: Not available

Provide Certificates/Performance Evaluations: Yes

Hire in Groups: Yes

Maximum Group Size:

Grooming Requirements:

In our guest-focused hospitality business, you may be asked to "adapt your look" on the job to fit the needs of your work location. Hair has to be neat and clean. Any extreme hair colors or styles may not be appropriate or allowed. Facial hair needs to be clean and trimmed. Visible tattoos, jewelry, piercings and even clothing choices have to be appropriate for the location and the job. Any personal appearance choices that might be viewed as too extreme or offensive may not be allowed.

Second Job Availability: Yes, likely

Applicable Company Policies:

PHONES

Phones are prohibited for use while you are on the time-clock unless you are doing verified, company business. Please wait until your break or when you are off the clock to check and/or send messages, mail, or post.

ATTENDANCE

Team Members are expected to be on time for their scheduled work shifts and not late.

HARASSMENT/DISCRIMINATION

Any form of harassment be it; Racial, color, religious, age, sexual harassment, sexual orientation, or national origin are strictly forbidden and the result of any taking place can lead to immediate termination or disciplinary action. Our professional atmosphere is maintained by the image we present to guests, customers, visitors, vendors and co-workers. Our dress code is designed to promote our brand image, ensure proper safety, and ensure that our personal attire does not offend or distract others. Clothing that is not consistent with our brand or image and therefore not allowed would include, but not limited to: tee-shirts, ripped denim, spandex, yoga pants, sleeveless shirts or dresses, mini-skirts, revealing attire, distressed attire, offensive slogans or language, flip flops or sportswear. At all times, employees are asked to err on the side of modesty and respect for co-workers and our guests. Locations with extreme temperatures or conditions may also have accommodations that allow for the environment, which will be clarified by the local manager. Upon end of season or termination of employment, the uniforms must be returned clean and in good repair, if not otherwise purchased by the employee. In addition, we

expect all employees to exhibit proper hygiene. If an employee's hygiene, dress or appearance is unprofessional or is offensive or distracting to others, they will be sent home without pay to remedy the situation or change into appropriate business attire or their required uniform.

COMMUNITY AMENITIES

In Town, Requires Transportation:

Food Market, Post Office, Restaurants, Internet Cafe, Public Library

Unavailable:

Shopping Mall, Bank, Fitness Center