



Glacier Park by Pursuit Grouse Mountain Lodge - Dining Room Attendant/ Events

HOST INFORMATION

Company Description:

- **Low cost staff housing at this location.**

Do you like the outdoors? Interested in living in a small mountain resort town? Do you appreciate meeting new and interesting people?

Yes, you said? Come join our team at Grouse Mountain Lodge in Whitefish, Montana as we live and work together in one of the most beautiful places on earth! Located near Glacier National Park, Whitefish is a highly active mountain town with great opportunities to explore the area year-round.

Summer is filled with hikes, bike rides, kayaking/canoeing, swimming and sunbathing at City Beach, farmers markets, concerts, festivals and much more. Winter brings cold and snow, which means it's time for skiing/snowboarding, snowshoeing, concerts, theater and carnivals.

Whether walking, biking or taking a free shuttle, employees enjoy easy access to all Whitefish has to offer!

Staff (about 100) at Grouse Mountain Lodge, live in houses within walking distance of work and downtown.

You could choose anywhere in the world to live and work, but NO PLACE in the WORLD will you experience the FUN of WHITEFISH and GLACIER NATIONAL PARK!

We hope to see you in Montana soon and look forward to making life-long memories together.

Host Website: <https://www.jobsinglacier.com>

Site of Activity: Glacier Park by Pursuit Grouse Mountain Lodge

Parent Account Name: Pursuit

Host Address: 2 Fairway Drive Whitefish , Montana , 59937

Nearest Major City: Kalispell , Montana , Less than 25 miles away

PLACEMENT INFORMATION

Job Description:

Your daily pursuit is welcoming our guests and assisting the waitstaff in giving our guests a top-notch dining experience.

WHAT PERKS CAN YOU EXPECT IN THIS ROLE?

/ Work in a dynamic, culturally diverse team from around the globe

- / Seasonal work experience in a historic hotel setting in an iconic, unforgettable, and inspiring locations*
- / Full-time work of 32+ hours weekly across the summer season*
- / Fast-paced and active position – get your step counter ready!*
- / Excellent options for discounted meals and lodging, including further discounts for returning team members at certain locations*
- / The chance to work in an inclusive culture and make life-long friends*
- / Opportunities for career growth or future work at other Pursuit locations*
- / Access to one of the world's most beautiful and iconic National Parks*

WHAT WILL YOU DO IN THIS JOB?

- / Greet and attend to guests in a friendly and welcoming manner*
- / Clear and reset tables as needed and keep tables neat and clean throughout service*
- / Assist service staff as necessary with delivery of food or beverages*
- / Assist as needed with set up of rooms for special events, meetings, conferences and banquets*
- / Offer assistance to guests and teammates where needed*
- / Be a utility player who can complete a variety of job duties*

WHAT SKILLS AND EXPERIENCE DO YOU NEED FOR THIS JOB?

- / Must be 18 years of age or older*
- / Restaurant experience preferred, but not required – we are happy to train!*
- / Work-ethic and commitment to the team and guest is key.*
- / Be willing and able to work solo or as part of a team*
- / Be committed to Safety First and the highest quality of cleaning & sanitizing standards*
- / Be organized with a great eye for detail*
- / Be kind to others and always bring your best*
- / Be a good communicator, always suggesting ideas and solutions*
- / Be helpful and friendly, willing to go the extra mile*
- / Be relaxed, flexible and able to handle a few curve balls*
- / Be ready to have fun!*

WHAT WILL YOUR WORK ENVIRONMENT BE LIKE?

- / Beautiful. You'll work in iconic, unforgettable and inspiring Glacier National Park. You'll see amazing scenery and wildlife. You'll participate in team events – and fun!*
- / Independent. You'll spend your days in and around historic hotels, lodges and cabins*
- / Balanced. Glacier Park Collection is a non-smoking, drug-free environment*
- / Remote. Our home is filled with trees, lakes and blue-bird skies; rather than buildings, freeways and smog. Connect with friends around a bonfire instead of through WiFi.*
- / Busy. You need to be prepared for a physical working environment with walking, stair climbing, bending, reaching, lifting (up to 50 pounds with assistance) required*

Typical Schedule:

A typical work week is 5 days on and 2 days off. Dining Room Attendants may work a combination of morning and afternoon shifts with an average of 32 hours per week.

Seasonal changes to job duties or available hours: Yes

July and August are our busiest months. Help in other areas may be required early and/or late season.

Drug Test required: No

COMPENSATION

Hourly Wage: \$11

Eligible for Tips: Yes

Dining Room Attendants typically receive tip-out from servers and bartenders.

Estimated weekly wages including tips: \$440

Bonus: No

** All figures above are pre-tax*

Estimated average number of hours per week: 35

Estimated minimum number of hours per week: 32

Estimated maximum number of hours per week: 40

Potential fluctuation in hours per week:

Guest visitation

Average number of hours per week reached by last year's seasonal employees: 32

Overtime Policy:

Yes, paid after 40 hours

JOB REQUIREMENTS

English Level required:



Upper-Intermediate

Required to be 21+: No

Previous Experience required: Yes

/ Previous café or restaurant experience preferred.

Qualifications & Conditions

Lifting

Lifting requirement: 25lbs/11kgs

Description:

/ Job requires constant walking, bending, the frequent use of stairs, handling, reaching, grasping, lifting 25+ lbs., and repetitive motions.

Standing for entire shift

Job Training required: Yes

Length of job training:

2-3 days and/or on-the-job

Hours per week during training period: 32

Different wage during training period: No

Start on specific day of the week: No

Training requirements:

Must successfully complete all company provided job training.

Need to wear uniform: Yes

Uniform Policy:

Staff are required to wear a uniform specific to their job. Pursuit provides work shirts and job-related accessories. Specific pants, shoes, and accessories must be provided by the team member. Details provided after hire.

Cost of uniform: \$0

Uniform laundry: Participant responsibility

Dress Code: Yes

Description:

Staff are required to wear job-specific uniform, name tag, and adhere to company appearance standards.

CULTURAL OPPORTUNITIES

Types of Cultural Opportunities:

Holiday Events, Potlucks or Dinners, Shopping Trips, Sporting Events, Trips to Nearby/Major Attractions, Will provide information about Events, Local Resources, Attractions/Sites, Local Community, Movie or Game Nights

Additional Details about Cultural Offerings:

Hiking, biking, Whitefish Lake, Tuesday Farmers Markets, concerts, brewfest, trips to Glacier National Park, rafting, small mountain town life.

Local Cultural Offering:

Many mountain town events such as local concerts, markets, festivals, etc.

HOUSING AND TRANSPORTATION

Housing Provided: Yes. Employer Guarantees employer - owned or employer - arranged housing to all hired participants. Required to stay.

Employer-owned or employer-arranged housing description:

Housing is communal (single-family home, townhouse, or dorm) with shared bedrooms (single beds, including bunk beds), bathrooms, living room and community kitchen. Bed & bath linens provided. All furniture and kitchen amenities provided. On-site laundry included in housing cost. Wi-Fi available in housing. Exact amenities may vary by housing unit. Special housing requests, including friends and/or

partners, will be considered on a first-come, first served basis. Housing requests cannot be guaranteed. All housing locations are co-ed (single-sex by room). Housing unit addresses: 2 Fairway Drive, 135 West 3rd Street, 1020 Patton Lane, 704 O'Brien Avenue (all housing located in Whitefish, Montana).

Lease Agreement: Yes

Onsite Amenities:

WiFi: Yes

Description:

Wi-Fi in staff housing.

Phone Service: Yes

Description:

Solid cell service. Verizon is the preferred carrier.

Kitchen facilities: Yes

Description:

Fully equipped kitchens available in most housing units.

Laundry facilities: Yes

Description:

Laundry in staff housing or available for use.

Occupancy Requirements for Provided Housing:

Minimum Occupancy Per Room: 1

Maximum Occupancy Per Room: 2

Suggested Occupancy Per Room: 1 - 2

Rooming Arrangement Description:

Housing is communal with shared bedrooms, bathrooms, living room and community kitchen. Special housing requests, including friends and/or partners, will be considered on a first-come, first served basis. Housing requests cannot be guaranteed. All housing locations are co-ed (single-sex by room).

Provided Housing Cost:

Required to Pay for Provided Housing: Yes

Cost per Week: \$100

Housing Cost Deducted from Paychecks: Yes

Utilities Costs: No

Housing Deposit: Yes

Cost: \$100

Description:

\$100 refundable deposit as long as the housing unit is left in good standing (clean, no damages beyond normal wear/tear). It will be taken out in 4 increments of \$25 over the first 4 paychecks.

Housing Deposit Refundable: Yes

Conditions for Deposit Refund:

\$100 refundable deposit as long as the housing unit is left in good standing (clean, no damages beyond normal wear/tear). It will be taken out in 4 increments of \$25 over the first 4 paychecks.

Details About Deposit Refund:

Housing deposit will be refunded 2 weeks (1 pay cycle) after your final paycheck.

Transportation to Worksite:

Walking Commute Time

Estimated commute time: Under 15 minutes

Description: Walk-able access to work and town.

Biking

Estimated commute time: Under 15 minutes

Bicycles are provided free of charge: Yes

Bicycles are not provided: No

Bicycles are available to rent: No

Estimated cost: \$

Description: Community bicycles available for use.

Employer-Provided Transportation

Estimated commute time: Under 15 minutes

Employer-Provided Transportation is free of charge

Description: Shuttle service to work may be available during bad weather, but is not guaranteed.

ARRIVAL INFORMATION

Arrival Instructions:

There are two options for your arrival to Glacier National Park.

Option 1:

Glacier Park International Airport (FCA): *this is a small airport and an overnight stay at a local hotel might be necessary. Flying directly to Glacier is best for students arriving from Europe.*

Grouse Mountain Lodge staff are provided transport via hotel shuttle. Information about days/times to arrive will be provided with your Pursuit onboarding information post-hire. Please reach out to Alex Hopkins (ahopkins@pursuitcollection.com) and People & Culture (gpcpeople@pursuitcollection.com) to make a shuttle reservation.

Option 2:

Whitefish, MT Amtrak Station (WFH): (fly to Seattle, WA) and travel by overnight train to Whitefish, MT. This is an economical travel option and works best for students arriving from Asia. If traveling by train, plan to arrive one day before your work start date. Check out train tickets at www.amtrak.com.

Staff will report to the General Manager at Grouse Mountain Lodge for housing check-in prior to starting work. Orientation is held weekly. Please send your full travel itinerary to the People & Culture Department (gpcpeople@pursuitcollection.com) at least two (2) weeks prior to your arrival.

Suggested Arrival Airport:

Glacier Park International, FCA, Less than 25 miles

Estimated cost of transportation to worksite from suggested airports: \$0 to \$25

If arriving after regular hours:

Suggested After-Hours Accommodation:

Grouse Mountain Lodge
2 Fairway Drive
Whitefish , Montana 59937
406-862-3000
\$75 to \$100

TRAINING AND ONBOARDING

Pre-Arrival Onboarding: Yes

Participants will be asked to complete a profile in our application system for better communication as well as pre-arrival on-boarding for Payroll in ADP. Links and additional information provided post hire.

Social Security Number:

Require participants to apply for SSN before arrival at worksite: No

Details about how to apply for Social Security Number:

The People & Culture team will schedule a Social Security visit for you approximately 2 weeks post arrival. Shuttle transportation will be coordinated with your Location General Manager and People & Culture.

Nearest SSA Office: Kalispell , Montana , Less than 25 miles

Other:

Wage Payment Schedule:

You will be paid bi-weekly (every other Friday). Direct deposit to a company provided pay card is the preferred option (easy access to money during summer and at home). Pay may also be deposited into an American bank account if you have one.

Meal Plan: Not available

Provide Certificates/Performance Evaluations: Yes

Hire in Groups: Yes

Maximum Group Size:

Grooming Requirements:

Team members are expected to present professional appearance. Natural hair colors and conservative styles. Piercings and/or tattoos may need to be removed or covered during work. General appearance expectations may be dictated by the recruiter and/or manager.

Second Job Availability: Yes, likely

Applicable Company Policies:

All Pursuit facilities are smoke-free.

COMMUNITY AMENITIES

Walking Distance from Worksite:

Food Market, Post Office, Bank, Restaurants, Fitness Center, Public Library

Walking Distance from Housing:

Food Market, Post Office, Bank, Restaurants, Fitness Center, Public Library

In Town, Requires Transportation:

Food Market, Shopping Mall, Post Office, Bank, Restaurants, Fitness Center, Public Library

Unavailable:

Internet Cafe