



## Dells Resorts: Hot Rocks - Bartender

### HOST INFORMATION

#### **Company Description:**

#### ***Natura Destinations***

*At Natura Destinations, our mission is to create immersive, nature-centered experiences that inspire joy, personal growth, and environmental respect. Guided by our belief that “fun comes naturally” we empower both guests and employees to reconnect with nature and themselves through sustainable hospitality.*

*Our vision is to create unforgettable destinations where families and friends enjoy world-class hospitality, exciting adventures, and meaningful moments; rooted in joy, connection, and conscious living.*

*At Natura Destinations, we have 3 hotels, 2 restaurants, and 1 waterpark*

#### *Hotels:*

- *Natura Treescape Resort*
- *Aloha Beach Resort*
- *The Vue Boutique Hotel*

#### *Restaurants*

- *Hot Rocks*
- *The Boathouse*

#### *Water Park*

- *Land of Natura*

<https://www.naturadestinations.com/>

*We look forward to providing a great experience for our students.*

*Here are some of the benefits we offer them:*

#### *Dining Discounts*

- *50% off meals during scheduled shifts (excludes alcohol)*
- *25% off meals when off shift (excludes alcohol)*
- *10% off Starbucks beverages at The Vue or Land of Natura*

#### *Amenity Access*

- *Access to Natura, Aloha, and Vue at Land of Natura*
- *50% off Waterpark passes for immediate family*
- *Complimentary parking for employees*

*+ Entertainment card*

**Host Website:** <https://www.eatonhotrocks.com/>

**Site of Activity:** Dells Resorts: Hot Rocks

**Parent Account Name:** Dells Resorts

**Host Address:** 399 Highway A Wisconsin Dells , Wisconsin , 53965

**Nearest Major City:** Wisconsin Dells , Wisconsin , Less than 10 miles away

## PLACEMENT INFORMATION

### **Job Description:**

- Greet guests in a friendly and professional manner, providing excellent customer service throughout their visit.
- Prepare and serve alcoholic beverages, including cocktails, beer, wine, and non-alcoholic drinks, in accordance with the restaurant's recipes and standards.
- Take drink orders from guests, listen to their preferences, and recommend drink specials or new items.
- Ensure all drinks are prepared and served in a timely manner, maintaining the highest level of quality and presentation.
- Check identification to verify that guests are of legal drinking age, following all alcohol-related regulations and guidelines.
- Monitor guests' alcohol consumption and behavior to ensure a safe and responsible drinking environment.
- Keep the bar area clean, organized, and stocked with necessary supplies (glassware, garnishes, napkins, etc.).
- Clean and sanitize bar equipment, counters, and surfaces during and after each shift, maintaining health and safety standards.
- Process payments for drinks and handle cash, credit, or debit transactions accurately.
- Stock and restock alcohol, mixers, garnishes, and other bar supplies as needed throughout the shift.
- Communicate effectively with servers and other bar staff to ensure smooth operations.
- Ensure compliance with local health and safety regulations, including proper alcohol storage and handling.
- Engage with guests to create a welcoming and enjoyable atmosphere at the bar.
- Assist with opening and closing duties, including preparing the bar for service and cleaning at the end of the shift.

### **Typical Schedule:**

Monday through Sunday ; 3pm to 11pm

**Drug Test required:** No

## COMPENSATION

**Hourly Wage:** \$12

**Eligible for Tips:** Yes

Wage \$12 per hours + tips (tip out from servers and tips from customers.)

**Estimated weekly wages including tips:** \$600

**Bonus:** No

\* All figures above are pre-tax

**Estimated average number of hours per week:** 40

**Estimated minimum number of hours per week:** 32

**Estimated maximum number of hours per week:** 40

**Potential fluctuation in hours per week:**

Hours will vary depending on occupancy. Natura Destinations guarantees a minimum of 32 hours per week

**Average number of hours per week reached by last year's seasonal employees: 40**

**Overtime Policy:**

Yes, paid after 40 hours

**Job-Specific Benefits:**

Enjoy 50% and 20% off at our restaurants, plus free access to hotel amenities and our waterpark

## JOB REQUIREMENTS

**English Level required:**



**Advanced**

**Required to be 21+: No**

**Previous Experience required: Yes**

Prior bartending experience is required for this position.

**Qualifications & Conditions**

Standing for entire shift

**Job Training required: Yes**

Length of job training:

1 - 2 weeks

Hours per week during training period: 40

Different wage during training period: No

Start on specific day of the week: No

Training requirements:

Students must commit to learning as much as possible during their training. They are encouraged to take notes in their notebooks and will be working with another team member that will guide them through all departmental processes. Please feel free to ask any questions throughout the training

**Need to wear uniform: Yes**

Uniform Policy:

For this position, please wear black pants and black Slip-resistant shoes. Your polo shirt and name tag will be provided during onboarding.

Cost of uniform: \$34

Uniform laundry: Participant responsibility

**Dress Code: Yes**

Description:

-Company-issued polo - Black pants - Slip-resistant shoes - Jewelry is not permitted; hair must be tied back - Personal devices (phones, AirPods, earbuds, headphones) are not permitted while clocked in. - Always maintain a polished appearance. - Any additional accessories must be approved by your manager. - If wearing an undershirt beneath your uniform, it must be solid black or solid white with no designs or logos.

## CULTURAL OPPORTUNITIES

**Types of Cultural Opportunities:**

Company Parties, Will provide information about Events, Local Resources, Attractions/Sites, Local Community

**Additional Details about Cultural Offerings:**

We encourage you to bring something from home to share;

**your story, traditions, music, recipes, etc.**

Natura Destinations will host activities throughout the summer, including an **end-of-summer party**.

We'll also keep you informed about all events and activities organized by your **J-1 sponsor**.

**Local Cultural Offering:**

You can get your

**Entertainment Card**

at the

**Visitor Center**

to enjoy

**discounts and free activities.**

Wisconsin Dells hosts

**celebrations during the summer**

, offering a great way to explore local culture.

The sponsors will also organize events, giving you the chance to connect with othe

**r J-1 students.**

## HOUSING AND TRANSPORTATION

**Housing Provided:** Yes. Employer Guarantees employer - owned or employer - arranged housing to all hired participants. May find own (can choose alternative).

**Employer-owned or employer-arranged housing description:**

Mini Fridge, sheet, pillow, microwave, shared bathroom, AC, motel style housing with a shared room and bunk beds. Most rooms house 4 students per room. We do have a few rooms that can hold up to 6 students per room.

**Lease Agreement:** Yes

**Onsite Amenities:**

WiFi: Yes

Description:

Open network

Phone Service: No

Description:

*Personal Cellphones or HR office*

*Kitchen facilities: Yes*

*Description:*

*Shared Kitchen*

*Laundry facilities: Yes*

*Description:*

*Shared Laundry*

***Occupancy Requirements for Provided Housing:***

*Minimum Occupancy Per Room: 4*

*Maximum Occupancy Per Room: 6*

*Suggested Occupancy Per Room: 4 - 6*

*Rooming Arrangement Description:*

*Rooms are assigned based on gender and departure date. Please let us know if you would like to request to live with a specific roommate.*

***Provided Housing Cost:***

*Required to Pay for Provided Housing: Yes*

*Cost per Week: \$100*

*Housing Cost Deducted from Paychecks: Yes*

*Utilities Costs: No*

*Housing Deposit: Yes*

*Cost: \$200*

*Description:*

*During onboarding process - must be cash.*

*Housing Deposit Refundable: Yes*

*Conditions for Deposit Refund:*

*Must pass every housing inspection and work through agreed upon dates.*

*Details About Deposit Refund:*

*Cash returned upon departure from housing*

***Transportation to Worksite:***

*Walking Commute Time*

*Estimated commute time: Under 15 minutes*

*Description: Sidewalks*

*Biking*

*Estimated commute time: Under 15 minutes*

*Bicycles are provided free of charge: No*

*Bicycles are not provided: Yes*

*Bicycles are available to rent: No*

*Estimated cost: \$*

*Description: Sidewalks and Bike Lanes*

*Other*

*Estimated commute time: Under 15 minutes*

*Estimated cost: \$10*

*Total: No Per Day: Yes*

*Description: Taxi*

## ARRIVAL INFORMATION

### **Arrival Instructions:**

#### **Arrival Information**

*We recommend flying into either Chicago O'Hare (ORD) or Madison Airport, as they are the closest and most accessible to Wisconsin Dells (ORD ~3 hrs, Madison ~1 hr). From there, you can take a rideshare, Greyhound bus, or Amtrak train. Visit their websites for schedules.*

*You may arrive at the housing at any time, but please email us your arrival date and time at least **two weeks** in advance so we can prepare accordingly.*

*Transportation from the airport is not provided.*

*About 1–2 months before the program, we'll share a link to join a group chat with other participants so you can coordinate rides.*

*It's very important to stay in contact with us regarding your visa interview, flight info, and arrival.*

*Contact:*

*Pamela Gamborino*

*HR Director*

*hrnatura@naturadestinations.com*

### **Suggested Arrival Airport:**

*Madison, MSN, Less than 50 miles*

***Estimated cost of transportation to worksite from suggested airports: \$50 to \$75***

***If arriving after regular hours:***

### **Suggested After-Hours Accommodation:**

*Natura Treescape Resort*

*400 County Road A*

*Wisconsin Dells, Wisconsin 53965*

*<https://www.staynatura.com/>*

*\$0 to \$25*

## TRAINING AND ONBOARDING

***Pre-Arrival Onboarding: No***

**Social Security Number:**

Require participants to apply for SSN before arrival at worksite: No

Details about how to apply for Social Security Number:

As we get closer to your arrival, we will send you a presentation link with instructions on how to complete your Social Security form. We will schedule the appointment for you and provide shuttle transportation to and from the Social Security office. If this is not your first Work & Travel program, please remember to bring your Social Security card with you.

Nearest SSA Office: Portage , Wisconsin , Less than 25 miles

**Other:**

Wage Payment Schedule:

We pay every two weeks on Friday. Initial payments can be made by paycheck, but once a student receives their SSN, they must open a bank account and provide the details. We are not responsible for unpaid checks after program completion.

Meal Plan: Not available

Provide Certificates/Performance Evaluations: Yes

Hire in Groups: Yes

Maximum Group Size:

Grooming Requirements:

Employees are expected to maintain a clean and professional appearance at all times. Good personal hygiene is required. Visible tattoos must be non-offensive and may need to be covered depending on position. Facial piercings should be minimal and may be restricted in food service roles. Facial hair must be neatly groomed. Hair must be clean and well-maintained. Uniform guidelines specific to each position will be provided separately.

Second Job Availability: Yes, likely

Applicable Company Policies:

**Time-Off Requests**

: If you need to request time off, please submit your request at least two weeks in advance. Keep in mind that all time-off requests are subject to manager approval and may be denied based on staffing needs.

**Phone Policy/ AirPods:** Phones/ AirPods are not allowed while working. If you have an emergency or need to use your phone, you must communicate with your manager first.

**Respect in the Workplace:** We have a zero-tolerance policy for disrespectful behavior. All employees are expected to be polite and professional. We strive to maintain a safe, healthy, and positive work environment where everyone feels welcome. Let's work together to make each day enjoyable.

**Warning & Discipline Policy:** If a workplace policy is violated, you may receive a written warning, depending on the severity of the situation. Accumulating three written warnings may result in termination of employment.

**Smoke Breaks:** You are allowed to smoke only during your scheduled breaks. Please note that employee housing is smoke-free, and smoking is not permitted inside or around the housing area.

***Walking Distance from Worksite:***

*Food Market, Post Office, Bank, Restaurants, Internet Cafe, Public Library*

***Walking Distance from Housing:***

*Food Market, Post Office, Bank, Restaurants, Internet Cafe, Public Library*

***In Town, Requires Transportation:***

*Food Market, Shopping Mall, Post Office, Restaurants, Fitness Center, Internet Cafe, Public Library*